Reman CPI Corinth - C15/C18 Cylinder Head Valve Quality Improvement

(Status Updated: 06Aug2020)

CPI Number: 472310 Status: Open , Active 6 Sigma Phase: Define Commercial Impact:

Initial Project Activation Date: 08Jun2020 Target Completion Date: 31Dec2020

Models:

(24M),	(3406E),	(374D L),	(390D L),	(390F L),	(740B),	(740B EJ),	(745),
(745C),	(834H),	(836H),	(836K),	(980H),	(980K),	(988H),	(988K),
(AD45B).	(C15).	(C16).	(C18).	(C9).	(D8T).	(MD6290).	

Symptom/Description:

Reman has detected higher than expected warranty issues related to valve failures on C15/C18 cylinder heads. The goal of this project is to investigate and improve valve-related issues.

Part Number:

20R-2645 (HEAD GP-CYL -B) 20R-2647 (HEAD GP-CYL -B)

Dealer Status:

Compiled warranty data to identify common stories. Investigated change history and possible implications to quality issues. Currently looking for options to improve Reman heads.

No Interim Repair Available

Root Cause:

No Data Available

Caterpillar Confidential: Yellow

CPI IT Help Desk Data Privacy

Last Updated: Thu Aug 06 2020 23:04:41 GMT-0500 (Central Daylight Time)

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