



# SERVICE BULLETIN

Classification: AT20-004a	Reference: NTB20-038a	Date: July 28, 2020
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## 2020 TITAN AND TITAN XD; DTC P288B STORED IN THE TCM

This bulletin has been amended. See **AMENDMENT HISTORY** on the last page.  
Please discard previous versions of this bulletin.

**APPLIED VEHICLES:** 2020 Titan and Titan XD (A61)  
**APPLIED DATE:** Vehicles built before January 28, 2020

### IF YOU CONFIRM

DTC P288B (PARK LOCK SOLENOID) is stored in the transmission control module (TCM).

**NOTE:** The customer may have stated:

- The warnings shown in Figure 1 turned ON in the vehicle information display and speedometer.

**And**

- Two attempts were required to shift out of Park.

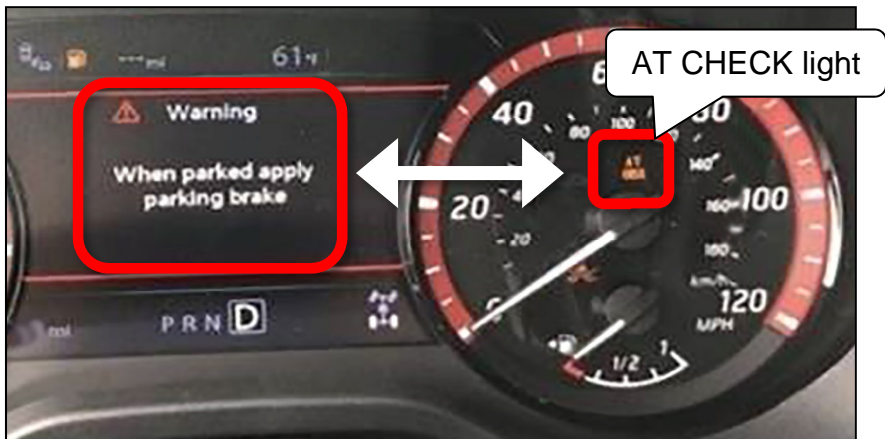


Figure 1

### ACTION

1. Confirm the current TCM part number.
2. Reprogram the TCM, if applicable.

**NOTE:** If DTC P288B stores again, after successful reprogramming, refer to ASIST and the ESM for further diagnosis/repairs.

**IMPORTANT:** The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## SERVICE PROCEDURE

- Using C-III plus, confirm the current TCM part number and write it on the repair order.
  - If it matches one of the part numbers in Table 1, continue to step 2 further below.
  - If it does not match one of the part numbers in Table 1, this bulletin does not apply. Go back to ASIST for further diagnostic and repair information.

**Table 1**

MODEL	YEAR	CURRENT TCM PART NUMBER: 31039-
Titan and Titan XD	2020	9FV1A, 9FV3A, 9FV7A

**NOTE:** “31039” is the prefix for the TCM software part number. This prefix is different from the prefix for the TCM hardware part number.

### **NOTICE**

Perform the following before starting the reprogramming procedure to prevent damage to the control unit.

- Connect the AC Adapter to the CONSULT PC.
- Connect the CONSULT PC to the Internet via Wi-Fi or a network cable.
- Ensure ASIST on the CONSULT PC has been synchronized (updated) to the current date and all C-III plus software updates (if any) have been installed.
- Turn OFF all external Bluetooth® devices (e.g., cell phones, printers, etc.) within range of the CONSULT PC and the plus VI. If Bluetooth® signal waves are within range of the CONSULT PC or plus VI during reprogramming, the reprogramming may be interrupted.
- Turn OFF all vehicle electrical loads.
- Turn ON the hazard warning lamps.
- Connect a battery maintainer or smart charger, set to reflash mode or a similar setting, to ensure the battery voltage stays between 12.0 V and 15.5 V.

**HINT:** If you are not familiar with the reprogramming procedure, [click here](#). This will link you to the "CONSULT-III plus (C-III plus) TCM Reprogramming" general procedure.

- Reprogram the TCM.
- After completing Erase ALL DTCs, print a copy of the C-III plus screen showing the before and after part numbers of the control unit and attach it to the repair order.

**NOTE:** If DTC P288B stores again, after successful reprogramming, refer to ASIST and the ESM for further diagnosis/repairs.

## CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Reprogram the TCM	(1)	JF99AA	ZE	32	(2)

- (1) Reference the electronic parts catalog and use the TCM part number (31705 -\*\*\*\*\*) as the Primary Failed Part (PFP). "31705" is the prefix for the TCM hardware part number. This prefix is different from the prefix for the TCM software part number.
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).

## AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
May 19, 2020	NTB20-038	Original bulletin published
July 28, 2020	NTB20-038a	The TCM part number listed in CLAIMS INFORMATION footnote "(1)" has been revised

