SERVICE BULLETIN

Classification:	Reference:	Date:
EL20-013	NTB20-050	July 16, 2020

POWER BACK DOOR
WILL NOT OPERATE WITH REQUEST SWITCHES

APPLIED VEHICLES: 2018-2020 Pathfinder (R52)
2018-2020 Rogue (T32)

APPLIED DATE: Pathfinder: Built before Oct 11, 2019
Rogue VIN starting with: **5N1** and built before Oct 21, 2019
KNM and built before Dec 31, 2019
JN8 and built before Dec 04, 2019

APPLIED SYSTEM: Kick-Motion Activated Liftgate

IF YOU CONFIRM

On vehicles equipped with a Kick Motion Activated Liftgate, the back door (liftgate) will not open or close when requested to do so using the:

- Intelligent Key
- Back door request switch, located on the back door
- Automatic back door switch, located on the instrument lower panel LH

And

DTC B2409 is either current or has been stored in the past.

ACTION

Replace the automatic back door control module.

- Refer to the Electronic Service Manual (ESM) section: **BODY EXTERIOR, DOORS, ROOF & VEHICLE SECURITY > DOOR & LOCK > WITH INTELLIGENT KEY SYSTEM > REMOVAL AND INSTALLATION > AUTOMATIC BACK DOOR CONTROL MODULE**.

PARTS INFORMATION

MODEL	DESCRIPTION	PART NUMBER	QUANTITY
2018 Pathfinder	Automatic Back Door Control Module	284G4-3KA8B	1
2019 Pathfinder		284G4-3KA9B	
2020 Pathfinder		284G4-3KA9B	
2018 Rogue, Rogue Hybrid		284G0-4BA4B	
2019 Rogue, Rogue Hybrid		284G0-4BA5B	
2020 Rogue		284G0-4BA5B	

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

MODEL	DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Pathfinder	Replace Automatic Back Door Control Module	(1)	RX8ZAA	ZE	32	0.6
Rogue						0.3
Rogue Hybrid						0.5

(1)   Reference the electronic parts catalog and use the Back Door Control Module as the Primary Failed Part (PFP).

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
July 16, 2020	NTB20-050	Original bulletin published