



Service Bulletin

Bulletin No.: 20-NA-123

Date: June, 2020

INFORMATION

Subject: Malfunction Indicator Lamp (MIL) Illuminated, DTCs U1961, U1983 Set

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT4	2020	2020	—	—	—	—
	CT5						
Chevrolet	Corvette						

Involved Region or Country	North America, Middle East, GM Korea Company, Israel, Palestine
Condition	Some customers may comment that the Malfunction Indicator Lamp (MIL) is illuminated. Technicians may find the following DTCs set: <ul style="list-style-type: none"> • U1961 - Control Module Security Hardware Internal Malfunction • U1983 - Serial Data Gateway Module Security Hardware Internal Malfunction
Cause	This condition may be caused by not clearing the DTCs and also allowing a sleep cycle after programming or serial data authentication configuration.
Correction	Clear the DTCs and allow the vehicle to go into sleep mode.

Version	1
Modified	Released June 02, 2020

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