



Technical Service Bulletin

PSS 93 HV battery charging does not work, if the timer is used

93 20 31 2060233/1 July 21, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3 e-tron	2015 - 2018	All	e-tron
A6, A8, and Q5	2020 - 2023	All	TFSI e

Condition

Customer states:

- The HV battery charging does not work, if the timer is used.

Workshop findings:

- The customer has difficulties with timed charging. Immediate charging works correctly, but in the case of timed charging there is a problem with waking up the integrated charger in order to start charging.
- No DTCS are stored in the relevant control modules.

Technical Background

In model year 2023, a new control module for the internal charger with its own timer will be available.

Production Solution

This bulletin will be updated when more information is available.

Service

Condition verification procedure:

1. No DTCs are stored for CAN communication (repair as needed – outside of this PSS TSB).
2. No DTCs are stored in onboard charger, address 00C6 (repair as needed following GFF and ELSA instructions – outside of this PSS TSB).
3. Verify that immediate charging does work.
4. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*), or through the Technical Assistance Page in Elsa.



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5. Explain to the customer that this is a very rare condition and is unlikely to happen again, but if it does, not to utilize the scheduled charging function.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9352		
Damage Code:	0039		
Labor Operations:	Verify immediate charging works	9399 9999	20 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2060233/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (2060233) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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