



**Audi**

## AUDI DEALER COMMUNICATION

### Repair Available – Service Action 93H4 / Battery Regulation Control Unit and Low-Voltage Connector Housing

- |                            |                    |                   |                          |
|----------------------------|--------------------|-------------------|--------------------------|
| <b>This notice is for:</b> | ✓ Dealer Principal | ✓ Service Manager | ✓ Warranty Administrator |
|                            | ✓ General Manager  | ✓ Parts Manager   | ✓ Technicians            |
|                            | ✓ Sales Managers   | ✓ Service Advisor |                          |

**Date:** August 05, 2020

**Issue:** Moisture may enter the high-voltage battery due to corrosion creep at the battery regulation control unit and at the low-voltage connector. If moisture has entered, a warning will appear on the instrument cluster display to alert the driver.

- Repair:**
- REPAIR AVAILABLE – August 06, 2020 - Inspect, clean and seal the high-voltage battery regulation control unit and the low-voltage connector housing
  - See ELSA/ServiceNet for complete repair & claiming instructions
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Allocation:** There will be no parts allocation.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2017	2018	A3 E-TRON	3,713
CAN	2017	2018	A3 E-TRON	746

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
  - Owner mailing – August 2020

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*