

ACCOUNT TEAM COVERAGE

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: ISL G CM2180 and L9N CM2380 Oil Cooler Replacement ATC for [REDACTED] In-Service Engines

Number: Atc2342

Date: 30-Jul-2020

Expires: 15-Jul-2021 (U.S./Canada)
15-Jul-2021 (International)

Attention: U.S. / Canadian Dealers
U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This ATC is being issued to address leaks from aluminum oil cooler, on certain ISL G CM2180 or L9N CM2380 L124B engines. This field action authorizes certified repair locations to replace the aluminum oil cooler with a stainless steel oil cooler.

NOTE: Please take care to prevent unnecessary fluid loss. This field action does **not** cover any parts, fluids, filters nor consumables other than those listed below. Failed units should fall to any remaining Base or Extended Coverage options that most benefits the owner for any needed repairs.

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show as OPEN on QuickServe® Online for this field action, and
- 3 **must not** present with a failed oil cooler.

NOTE: The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Remove and Install Lubricating Oil Cooler. For ISL G CM2180 refer to Procedure 007-003 in Service Manual 4021649. Please refer to Service Manual 5467492 for L9N CM2380 L124B engines.

MATERIAL DISPOSITION:

Where applicable, items removed should be returned to ReCon for core credit. Unless otherwise indicated, items with no core liability can be scrapped.

REIMBURSEMENTS:

Parts:

NOTE: All parts listed are OPTIONAL. Select **ONLY** the appropriate parts required to complete the repair.

The following parts are covered under this field action:

Part Number	Quantity	Description
304922100	1	SAL,RNG (OPTIONAL)
391817400	1	GSK,COR (OPTIONAL)
392279400	1	SAL,RNG (OPTIONAL)
392901100	1	GSK,COV (OPTIONAL)
540390500	1	GSK,COV (OPTIONAL)
547743200	1	COR,CLR (OPTIONAL)

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

NOTE: All SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-90X	Administrative time	
07-030	LUBRICATING OIL COOLER ASSEMBLY - REMOVE AND INSTALL, (WITH EGR) (OPTIONAL)	
07-0DX	LUBRICATING OIL COOLER - REMOVE AND INSTALL - L9N CM2380 L124B (OPTIONAL)	

Travel:

Travel is covered under this field action. Towing is **not** covered under this field action.

Other Claimables:

Consumables are **not** covered under this field action.

NOTE: This field action does **not** cover any parts, fluids, or filters unless damaged beyond reuse guidelines, or significant fluid loss is realized. If required, please provide details in the claim narratives. Overtime has been authorized to complete this Campaign work. Overtime premiums are reimbursed at the premium paid to the technician for working overtime. Please refer to the Warranty Administration Manual for claims filing instructions for overtime.

Claim Instructions:

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: 27
Pay Code: Distributor = X
Pay Code: Dealer = D
Pay Code: International = I
Failure Code: WLCELC

Attachments
atc2342_esn-list.xlsx