On-car analysis list from August 14th, 2020
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta	19-20	1.4T (DGXA / DJXA)	All	MIL-on P0496	Customer states MIL-on **(Must have P0496 in the ECM)**
	Atlas, Atlas Cross Sport	19-21	3.6L (CDVC)	All	Engine Oil Leak	Customer states engine oil leak **(leaking from cylinder head valve cover ONLY)** **(untouched vehicles)**
	Jetta, Golf, SportWagen	19-20	1.4T (DGXA / DJXA)	All	Engine Oil Leak	Customer states engine oil leak **(UPPER or LOWER ENGINE OIL PAN ONLY)** **(untouched vehicles)**
	Jetta	18-19	1.4T (CZTA, DGXA, DJXA)	All	MIL-on P0111	Customer states MIL-on **(Must have P0111 in the ECM)** **(untouched vehicles)**
	Tiguan	20	2.0T (DGUA)	All	MIL-on P11**	Customer states MIL-on **(Must have P11A1/P11A2/P11A3/P11A4/P11A5/P11A6/P11A7/P11A8/ P11A9/P11AA/P11AB/P11AC/P11AD/P11AE/P11AF/P11B0 in the ECM)** **(Untouched vehicles)**
	Jetta GLI	19-20	2.0T (DKFA)	All	Fuel Line Rattle	Customer states rattle noise from under vehicle **(Must confirm fuel lines are source of noise)**
	Jetta GLI, Golf GTI, Tiguan	19	2.0T (DKFA, DGUA)	All	HPFP Bolt	Customer states MIL-on, HPFP mounting bolts loose/broken **(HPFP bolts must be loose/broken)**
Chassis	Jetta, GTI, Golf, SportWagen	19-21	All	Standard	Clutch Pedal Noise	Customer states clutch pedal makes noise **(Untouched vehicles)**
Electrical	Passat	19-20	All	All	No Terminal 15	Customer states "No Crank/No Start" **(untouched vehicles)**
	Passat	16-20	All	All	Seat Heater	Driver seat heater inoperative **(Must have fault code B139813 in A/C/heating electronics)** **(untouched vehicles)**
	Jetta	19	All	All	Headlights cracked	Customer states both headlights are cracked **(untouched vehicles)** **(CANNOT have outside influence)** **(Fill out attachment in VTA)**
Body	Atlas	19-20	All	All	Dash Noise	Customer states noise heard when adjusting air distribution on HVAC controls **(untouched vehicles)**
	Atlas	19-20	All	All	Wind Nosie	Wind Noise from the Front Driver or Passenger Door **(untouched vehicles)** **(CANNOT have outside influence)**