

MBUX multimedia system: "Favorites" and "Recent destinations" not available

Topic number	LI82.85-P-071529
Version	1
Function group	82.85 Navigation and Communication systems
Date	07-23-2020
Validity	Model series 118, 167, 177, 247, and 253 with code 548/ 549 and 365
Reason for change	
Reason for block	

Complaint:

After the MBUX multimedia system (A26/17) is started following a bus idle, intermittently some "Favorites" or "Recent destinations" may no longer be displayed

Note: Only "Favorites" and "Recent destinations" searched for via the Voice Control System ("Hey Mercedes") are affected

Cause:

Previous software releases of the MBUX multimedia system (A26/17)

Remedy:

Update the MBUX multimedia system (A26/17) software to E818.1 (Fresh-up 3) or newer

Note: Do not replace any parts

Symptoms
Communication/information / Communication / Navigation / Navigation - Function / Individual functions are not selectable/not available in navigation mode

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
		8210S E9		