

## ***Directed Stock Return***

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TO: All Valued Beck/Arnley Customers

FROM: Kevin Hix

DATE: July 10, 2020

SUBJECT: Directed Stock Return

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The attached shows a part number for a product that [our supplier has advised] may not meet specifications. Please return your inventory for this product to Beck/Arnley, before the end of the expected return period. Please record the quantity of returned in the "QTY." column.

Please note that Inventory will not be available for reorder.

### **SHIPPING INSTRUCTIONS**

Every shipping box that is returned must be marked with authorization number **2020-01-DSR-072** on or next to the shipping label.

Ship all returns to:

BECK/ARNLEY Returns Center  
2375 Midway Lane  
Smyrna, TN. 37167

Returns must be shipped by the most economical means.

Any shipment weighing 150 pounds or less should be returned FedEx Ground or UPS Ground using 3<sup>rd</sup> party billing. Please contact Beck/Arnley Customer Service at 888-464-2325 for the 3<sup>rd</sup> party account number.

Any carton returned without the proper authorization number or shipped by an unauthorized freight carrier will be refused. The number listed in the upper right corner is your authorization number.

### **RETURN OF OTHER ITEMS**

**A return of non-suspected parts or the return of the wrong items will result in the customer paying the freight expense.** In these situations, freight reimbursement will not apply and a freight collect shipment will be charged to the customer's account.

### **CUSTOMER ASSISTANCE**

Any question concerning the Directed Stock Return bulletin should be directed to the Customer Service Department at Beck/Arnley at 888-464-2325 (in Tennessee call 615-220-3200). We regret any inconvenience that this service bulletin may cause, and appreciate your cooperation and continued support.

