

From: **Quality Compliance** quality_compliance@toyota.com
Subject: 20R001 Customer Renotification (Dealer)
Date: July 15, 2020 at 6:58 PM
To:

●● PROTECTED 関係者外秘

In our continuing efforts to ensure the best in customer satisfaction, Toyota is launching a Renotification Mailing on various model years and models.

Safety Recall is an integral part of our commitment to meet customer expectations of Toyota products. Toyota will be sending Follow-Up Notices to remind owners whose vehicles have not yet had Safety Recall repairs completed for the campaigns listed below.

We request your assistance in completing the applicable campaign repairs as owners receive the Follow-Up Notice and contact your dealership. Please note the follow-up activity may cause an increase in your current Safety Recall owner appointments. Toyota will continue with additional follow-up activities in the months to come. Please take this into consideration when analyzing your manpower requirements.

Safety Recall Covered in the Renotification

Campaign	Model and Model Year	Approximate Renotification UIO	Approximate Renotification PR UIO	Renotification Schedule
F0S	2009-2012 RAV4 2012-2014 RAV4 EV	85,000	50	Mid July 2020
J0U	2011-2016 Scion tC 2008-2015 Scion xB	50,000	1,000	Late July 2020
K0F	2015-2017 Yaris	28,000	5,000	Late July 2020
J05	2008-2019 Landcruiser	19,000	100	Late July – Late September 2020

Please reference the attachments for additional details.

Thank you for your support,

TOYOTA MOTOR NORTH AMERICA
Quality | Quality Compliance Department

●● PROTECTED 関係者外秘



Toyota Motor Sales, USA, Inc.
6565 Headquarters Drive
Northville, MI 48168

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To: All Toyota Dealer Principals, General Managers, Service Managers, and Parts Managers

SAFETY RECALL RENOTIFICATION CUSTOMER RENOTIFICATION CAMPAIGN 20R001

****Owner Renotification 20R001****

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F0S	2009-2012 RAV4 2012-2014 RAV4 EV	85,000	50	Mid July 2020
J0U	2011-2016 Scion tC 2008-2015 Scion xB	50,000	1,000	Late July 2020
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J0S	2008-2019 Landcruiser	19,000	100	Late July 2020-Late September 2020

Toyota plans to send Safety Recall Follow-Up Notices for the above referenced campaigns to remind owners whose vehicles have not yet had campaign repairs completed.

Thank you for your cooperation.

TOYOTA MOTOR SALES, U.S.A., INC.