

NAPA Solutions Trailer Brake Control

Author: Dorman Products

DC Bulletin

Dorman Products, Inc. is performing an inspection on this **NAPA Solutions Trailer Brake Control, NOE 73182311**. All product on-hand which fits this SKU including all date codes that have been shipped should be returned for further inspection.

If there are any problems with this part, on the vehicle level, we will cover through the Dorman labor claims process.



Dorman will strive to re-fill supply with product following this inspection quickly.



Bulletin

Stores are instructed to pull all affected inventory and return to the DC. Store should request a CR on Storefront listing all of the parts being returned and include this Bulletin information in the Storefront request. Once the CR request is processed, store should return all of the parts included on the CR to the DC with the tare provided. The DC will scan the CR tare and release credit to the store.

DC Return Instructions:

Pull all affected inventory from DC stock, combine with affected store returns stock, and prepare for shipping.

DCs must contact Peggy Lafferty by e-mail or phone (plafferty@dormanproducts.com/ phone 215-712-5367) to obtain a RGA Q-Number.

You will need to provide:

VDM number.

Part number being returned.

Total quantity being returned.

Return to Dorman Products, freight collect, by using the Dorman-arranged carrier for your RGA (typically Conway). Carrier information will come from Peggy Lafferty at the time of the call.

Please mark these to:

Dorman Products

3400 E Walnut St.

Colmar PA 18915

Attn: RGA Q-Number _____

Thank you for your understanding and assistance with this return for inspection.



Bulletin

Dorman Products, Inc. is performing an inspection on this **NAPA Solutions Trailer Brake Control, NOE 7318231-1**. All product on-hand which fits this SKU including all date codes that have been shipped should be returned for further inspection.

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