



# Technical Service Bulletin

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## 91 MIB2 High: lowering volume for parking system does not work

91 20 99 2060475/1 August 21, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, S6, S7, RS6, and RS7	2015 - 2018	All	MIB2 High

## Condition

### Customer states:

- A short time after the parking aid gets activated, there is no audio instead of the pre-selected lowered volume in the parking aid menu.
- When the parking aid deactivates, the regular volume resumes.

## Technical Background

Not applicable.

## Production Solution

New infotainment cluster 10 update addressed the condition.

## Service

### SVM Update Instructions

1. Follow all instructions in TSB 2047576: *91 MIB2 High Software Update Instructions (PR Code 7UG)*.
2. Update the infotainment system using the SVM action code as listed in the table below, if necessary:

#### Vehicles with a production date before calendar week 22/2016

Vehicle	SD Creator Part number	SVM code
A6/A7	4M0906961DB	MHI2US0541

3. Campaign 91U7 **must be** rerun after performing the update specified in this TSB!



# Technical Service Bulletin

## Vehicles with a production date on or after calendar week 22/2016

Vehicle	SD Creator Part number	SVM code
A6/A7	4M0906961DC	MHI2US3341

**Note:**

Vehicles with a production date on or after calendar week 22/2016 do not need to rerun Campaign 91U7.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>• 110 up to 48 Months/50,000 Miles.</li> <li>• G10 for CPO Covered Vehicles – Verify Owner.</li> <li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	9196		
<b>Damage Code:</b>	0039		
<b>Labor Operations:</b>	Software Update (Includes checking for DTCs)	0151 0000	As per TSB# 2047576
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB # 2060475/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Model	SD Card	Quantity
A6/A7 (Prior to 22/2016)	4M0906961DB	01 (Shop tool)
A6/A7 (On or after 22/2016)	4M0906961DC	01 (Shop tool)



# Technical Service Bulletin

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## Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2047576, *91 MIB2 High Software Update Instructions (PR Code 7UG)*.

All part and service references provided in this TSB (2060475) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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