

Symptom-based workshop manual

Service

104/20 ENU 2010

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Noise Symptom - Rattling Noises from the Fuel Tank Area: Replacing Fuel Tank With New Type of Fuel Tank (SY 104/20)

Vehicle Type: Cayenne (9YA)/Cayenne Coupé (9YB)

Change overview

Version	Date	Change
0	08/07/.2020	First publication
1	08/27/2020	 Section on cause extended Video example stored in PCSS TI modified from Serv. No. 2023 to 2010 - Fuel tank

Model Year: As of 2018 up to 2020

Country/mark- USA (CO2) et: Canada (C36)

Equipment: 6-cylinder turbo engine, 3.0 l (l-no. DU6)

Subject: Fuel tank

Symptom: Rattling noises can be heard from the fuel tank area at idle speed.

Cause: During tank vent valve flushing, the pulsation damper does not have a sufficient damping effect and this can result in rattling noises. The following factors contribute to the fault:

- Fuel tank level between 50 and 100%
- Drive is selected for gear engagement, while the brake is applied with low engine load at idle engine speed
- With activated air conditioning at low level
- Tank vent valve operating with a duty cycle of 30% or more

Remedial Action:

In the event of a customer complaint **and if the fault is clearly present**, replace the fuel tank with the new tank type, see \Rightarrow *Workshop Manual '201019 Removing and installing fuel tank'*.

For a better definition of the fault type, use the video entitled "Video SY - 104/20" in the information medium TI - Technical Information, Main group 2 - Fuel supply.



Information

The fuel tank with modified seal (Part No. 9Y0201060) must only be installed in the event of a complaint involving the noise described here. Use the standard fuel tank for all other repairs.

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Parts required

Parts Info:	Part No.	Designation - Use	Qty.
	9Y0201060	⇒ Fuel tank	1 ea.
	N 91205201	⇒ Cheese head bolt with multiple-tooth head– Rear seat	2 ea.
	PAF912664	⇒ Hexagon flange bolt– Rear seat	2 ea.
	N 91228001	⇒ Hexagon flange bolt– Rear axle	4 ea.
	N 91236401	⇒ Hexagon-head bolt– Rear spring damper	2 ea.
	N 10106403	⇒ Hexagon collar nut– Rear spring damper	2 ea.
	PAF912225	⇒ Hexagon-head bolt– Rear spring damper	4 ea.
	9A700758500	⇒ Cheese head bolt (I-no. 1KV, 1KR, 1KX)– Rear brake calliper	4 ea.
		or	
	N 91183701	\Rightarrow Cheese head bolt (I-no. 1KS, 2EN, 2EL, 2EQ, 2ES) – Rear brake calliper	4 ea.
		or	
	N 91252201	⇒ Cheese head bolt (I-no. 1KK, 1KI)– Rear brake calliper	4 ea.
	N 10772201	⇒ Hose clamp (I-no. T9I, TV8, 0K0) – Cardan shaft	1 ea.
		or	
	PAF10848901	⇒ Hose clamp (I-no. T1M, 0K0, 0K3)– Cardan shaft	1 ea.
	95534919121	⇒ Plate – Cardan shaft	3 ea.
	PAF107599	⇒ Cheese head bolt with multiple-tooth head– Cardan shaft	6 ea.

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PAB25311520 ⇒ Seal (I-no. T9I) 1 ea.

Catalytic converter

N 91130802 \Rightarrow Hexagon collar nut (I-no. T9I) 3 ea.

- Catalytic converter

Invoicing

Invoicing: For documentation and warranty invoicing, enter the labor operations, PQIS coding and part numbers

specified below in the warranty claim:

APOS	Labour operation	I No.
20105501	Replacing fuel tank	

PQIS coding:

Location (FES5)	20230	Tank vent valve
Damage type (SA4)	2024	rattling

Parts Info:	Part No.	Designation - Use	Qty.
	9Y0201060	Fuel tank	1 ea.
	N 91205201	Cheese head bolt with multiple-tooth head - Rear seat	2 ea.
	PAF912664	Hexagon flange bolt – Rear seat	2 ea.
	N 91228001	Hexagon flange bolt – Rear axle	4 ea.
	N 91236401	Hexagon-head bolt - Rear spring damper	2 ea.
	N 10106403	Hexagon collar nut – Rear spring damper	2 ea.
	PAF912225	Hexagon-head bolt – Rear spring damper	4 ea.
	9A700758500	Cheese head bolt (I-no. 1KV, 1KR, 1KX) – Rear brake calliper	4 ea.
		or	
	N 91183701	Cheese head bolt (I-no. 1KS, 2EN, 2EL, 2EQ, 2ES) – Rear brake calliper	4 ea.

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	or	
N 91252201	Cheese head bolt (I-no. 1KK, 1KI) – Rear brake calliper	4 ea.
N 10772201	Hose clamp (I-no. T9I, TV8, OK0) – Cardan shaft	1 ea.
	or	
PAF10848901	Hose clamp (I-no. T1M, OKO, OK3) – Cardan shaft	1 ea.
95534919121	Plate – Cardan shaft	3 ea.
PAF107599	Cheese head bolt with multiple-tooth head – Cardan shaft	6 ea.
PAB25311520	Seal (I-no. T9I) - Catalytic converter	1 ea.
N 91130802	Hexagon collar nut (I-no. T9I) – Catalytic converter	3 ea.
	or	
PAB253115	Seal (I-no. T9I with petrol particulate filter) – Catalytic converter	2 ea.
N 91130802	Hexagon collar nut (I-no. T9I with petrol particulate filter) – Catalytic converter	6 ea.

⇒ Workshop Manual '201019 Removing and installing fuel tank'

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References: