

# WLA9 Workshop campaign - Checking front lid hinges and replacing them if necessary

Version 1

## **WLA9 Workshop campaign - Checking front lid hinges and replacing them if necessary**

### **Overview**

Front lid hinges that were installed on the affected vehicle may be cracked due to the use of an incorrect tool.

If the lid hinges are cracked, the durability of the lid hinges cannot be guaranteed over the service life of the vehicle.

The front lid hinges must be checked for cracks and replaced if necessary.

<b>Model type</b>	Cayenne (9YA)
<b>Model year</b>	2019
<b>VINs affected</b>	1
<b>VIN</b>	WP1AF2AY9KDA80427
<b>Last servicing dealer</b>	4500957

## Parts required

Part No.	Designation	Quantity/vehicle	Parts return*
9Y0823301	Hinge (I no. VLO)	1 ea. (only if required)	No
9Y0823302	Hinge (I no. VLO)	1 ea. (only if required)	No
9Y0823301C	Hinge (I no. VL1)	1 ea. (only if required)	No
9Y0823302C	Hinge (I no. VL1)	1 ea. (only if required)	No
WLA90000001*	Expendable items (masking materials, sanding materials and cleaning agents, paint in vehicle colour)	1 ea. (only if required and only for warranty invoicing)	-
WLA90000002*	Expendable items (masking materials, sanding materials and cleaning agents, paint in vehicle colour)	1 ea. (only if required and only for warranty invoicing)	-

\* The parts must be stored until such a time as the **related warranty or campaign claim has been credited**. If a **barcode is generated** with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

\* For warranty processing, enter the Part No. WLA90000001 with the designation "expendable items" as an additional part costing €12 in the warranty claim.

\*\* For warranty processing, enter the Part No. WLA90000002 with the designation "expendable items" as an additional part costing €24 in the warranty claim.

### Ordering required parts

Parts can be ordered **as needed**

## Warranty processing

### Validity:

This workshop campaign will be carried out up to 7/30/2025 and will be closed by the specified date.

Please note that warranty claims can only be processed before this date.

### Scope 1: Checking front lid hinge at the left and right

Damage Code	WLA9 66 000
Repair Code	1
Working time	15 TU

**Scope 2:** Check front lid hinges and replace the left lid hinge (l no. VL1) - the replacement of the lid hinge was carried out fully by the Porsche Centre

Damage Code	WLA9 66 000
Repair Code	2
Working time	299 TU

**Scope 3:** Check front lid hinges and replace the left lid hinge (I no. VL0) - the replacement of the lid hinge was carried out fully by the Porsche Centre

Damage Code	WLA9 66 000
Repair Code	2
Working time	299 TU

**Scope 4:** Check front lid hinges and replace the left lid hinge (I no. VL1) - the painting of the lid hinge was carried out by an external service provider

Damage Code	WLA9 66 000
Repair Code	2
Working time	139 TU
Sublet labour time	max. 160 TU*

**Scope 5:** Check front lid hinges and replace the left lid hinge (I no. VL0) - the painting of the lid hinge was carried out by an external service provider

Damage Code	WLA9 66 000
Repair Code	2
Working time	139 TU
Sublet labour time	max. 160 TU*

**Scope 6:** Check front lid hinges and replace the right lid hinge (I no. VL1) - the replacement of the lid hinge was carried out fully by the Porsche Centre

Damage Code	WLA9 66 000
Repair Code	2
Working time	297 TU

**Scope 7:** Check front lid hinges and replace the right lid hinge (I no. VLO) - the replacement of the lid hinge was carried out fully by the Porsche Centre

Damage Code	WLA9 66 000
Repair Code	1
Working time	297 TU

**Scope 8:** Check front lid hinges and replace the right lid hinge (I no. VL1) - the painting of the lid hinge was carried out by an external service provider

Damage Code	WLA9 66 000
Repair Code	2
Working time	137 TU
Sublet labour time	max. 160 TU*

**Scope 9:** Check front lid hinges and replace the right lid hinge (I no. VLO) - the painting of the lid hinge was carried out by an external service provider

Damage Code	WLA9 66 000
Repair Code	2
Working time	137 TU
Sublet labour time	max. 160 TU*

**Scope 10:** Check and replace front lid hinges (I no. VL1) - the replacement of the lid hinges was carried out fully by the Porsche Centre

Damage Code	WLA9 66 000
Repair Code	2
Working time	365 TU

**Scope 11:** Check and replace front lid hinges (I no. VLO) - the replacement of the lid hinges was carried out fully by the Porsche Centre

Damage Code	WLA9 66 000
Repair Code	2
Working time	365 TU

**Scope 12:** Check and replace front lid hinges and (I no. VL1) - the painting of the lid hinge was carried out by an external service provider

Damage Code	WLA9 66 000
Repair Code	2
Working time	175 TU
Sublet labor time	max. 190 TU*

**Scope 13:** Check and replace front lid hinges and (I no. VLO) - the painting of the lid hinge was carried out by an external service provider

Damage Code	WLA9 66 000
Repair Code	2
Working time	175 TU
Sublet labor time	max. 190 TU*

\* The maximum amount that will be paid as sublet labor time is the amount corresponding to the specified working time based on the individual charging rate under warranty of the respective Porsche eDealer. Please include a copy of the invoice for external services with the warranty claim.

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

## Porsche Mobility

If requested, the mobility of the affected customer can be assured by offering a suitable replacement vehicle. Please invoice this additional service with the campaign scope via WWS.

[9YA 5 13-20 WLA9 Checking Front Lid Hinges and Replacing Them if Necessary \(Workshop Campaign\).pdf](#)

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