

WKL3 Workshop campaign - Replacing ball pins on rear lid

Version 1

Overview

There is a possibility that the ball pins for securing the actuating cylinders for the rear lid will loosen from the body over the service life of the vehicle due to a manufacturing error.

This can cause the ball pins to break, resulting in unintentional lowering of the lid.

To prevent this from happening, the ball pins for securing the actuating cylinders for the rear lid to the body must be replaced.

Model type

Cayenne (9YB)

Model year	2020
Number	2,149

Parts required

Part No.	Designation	Quantity/vehicle	Parts return*
V04015002U	Ball pin	2 ea.	No
PAF912572	Hexagon-head bolt	1 ea.	No
PAF908408	Washer	1 ea.	No

* The parts must be stored until such a time as the related warranty or campaign claim has been credited. If a barcode is generated with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

Parts Ordering

An parts auto-allocation for this campaign based on UIO is underway and will arrive to dealers by calendar week 34. Additional parts may be ordered as needed without the need for a PRMS ticket or email to recall release.

Warranty processing

Validity:

This workshop campaign will be carried out up to 7/16/2025 and will be closed by the specified date.

Please note that warranty claims can only be processed before this date.

Scope 1:

Damage code	WKL3 66 000
-------------	-------------

Repair code	2
Working time	57 TU

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Porsche Mobility

If requested, the mobility of the affected customer can be assured by offering a suitable replacement vehicle. Please invoice this additional service with the campaign scope via WWS.

Further information

Work instruction	TI No. 100/20, Group 5, Service, WKL3
Vehicle list and allocation	See PCSS or attached list for reference
Technical Information	See PCSS or attached PDF for reference

[9YB 5 100-20 WKL3 Replacing Ball Pins on Rear Lid \(Workshop Campaign\).pdf](#)

206.2 KB
(104 views)

[WKL3 VIN List.xlsx](#)

49.9 KB
(38 views)

Created by [Ryan Cooney](#) on Aug 14, 2020 9:46 PM. Last modified by [Ryan Cooney](#) on Aug 14, 2020 9:54 PM.

Categories: Workshop Campaigns, Cayenne

Tags: [cayenne](#), [9yb](#), [rear lid](#), [wkl3](#), [ball pins](#)

672 Views

[Report Abuse](#)

Content and Topics	Personal	Manage	Create
Your Groups >	Edit Profile >	Admin Console >	Discussion >
Your Content >	Change Password >	PPN Administration>	Files >
Your Places >			Document >
			Collaboration >
			Document
			Blog Post >
			Poll >
			Event >
			Photo Album >
			Idea >
			Space >
			Group >

© 2020 Dr. Ing. h.c. F. Porsche AG. [Legal notice.](#) [Copyright.](#) [Terms of use.](#) [Privacy Policy.](#) [Cookie Policy.](#) [009](#)