

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74977 - AJ133 SC – (SVO Only) Rumble / Click / Noise During Low-Speed Manoeuvring With Steering Lock Applied

Models : Range Rover / L405
Range Rover Sport / L494

Engineer Chris Davies

Name :

Last Modified 14 AUG 2020 09:30:44

:

Category : Driveline

Symptom : 597997 Driveline Noise Concerns

Content : Issue:

- Range Rover / L405 - 18MY Onwards
- Range Rover Sport / L494 - 18MY Onwards

JLR is investigating front driveshaft rumbling/clicking/noise during low-speed manoeuvring with steering lock applied. After inspection, the technician may find a CV (Constant Velocity) joint boot leaking grease. CV grease leak can also be present without accompanying noise.

Cause:

Unknown at this time.

Action:

If these symptoms are reported please can you stop diagnosing and contact the SVO team, via jette1@jaguarlandrover.com & Ahall@jaguarlandrover.com.

Please reference this SSM in your email and await further instructions from the SVO Engineering team.

Thank you in advance for your assistance with this matter.