



August 13, 2020

Product Improvement Notice - Stacking and packaging for torsion axles

Dear Valued Customer:

Please be advised LCI intends to change the stacking/packaging method for shipping torsion axles from LCI Plant 45.

The team at 45 created a stacking pattern designed to improve efficiency, reduce material and waste and improve overall safety for the team.

Figure 1 shows the current method of packaging. Figure 2 shows the new method of packaging and the reduced amount of wood needed.

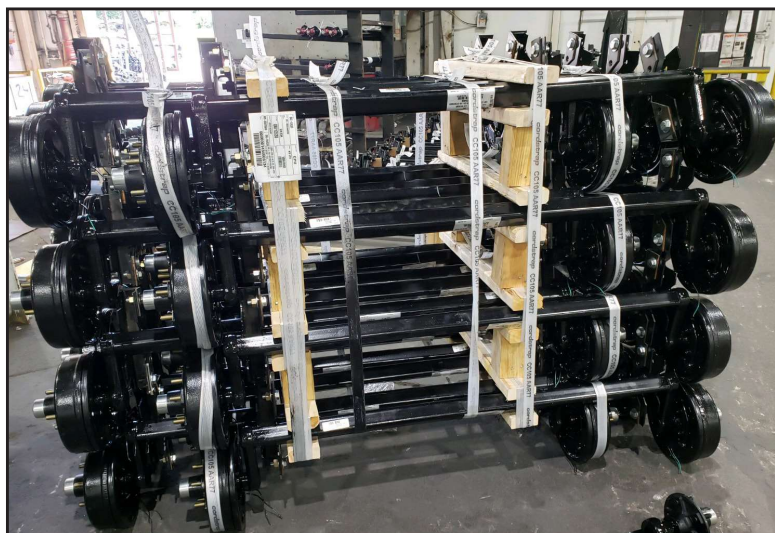
There is no impact to the customer for the packing change. The change will begin on or around August 17.



Fig.1



Fig.2



If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Mason Ogle

VP of RV Sales

Lippert Components, Inc.

c: 574.849.1742

mogle@lci1.com

Frequently Asked Questions:

- 1. Will a new part number be required?** No, there is no part number change.
- 2. Does the price change for the item?** No, there is no price change.