

**** TECHNICAL INFORMATION NOTICE ****

DATE: August 7, 2020
TO: Mitsubishi Motors US Service and Parts Managers
RE: **Crossmember Corrosion**
TIN NO. TIN-20-SR-003

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AFFECTED VEHICLES: 2008-2010 Lancer*, 2009-2010 Lancer Sportback*, 2008-2013 Outlander*,
2011-2016 Outlander Sport / RVR

*Currently or ever registered in Connecticut, Delaware, Illinois, Indiana, Iowa, Kentucky, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, Virginia, West Virginia, Wisconsin, and Washington D.C.

PURPOSE

A recall campaign was released on July 22, 2020 (SR-20-003) for the Crossmember Corrosion.

On July 31, 2020 the recall campaign was revised to clarify the repair procedures. Parts are now available and a Final Notification letter was mailed on August 7, 2020 to owners affected by the recall. It was requested that owners contact their local Authorized Mitsubishi dealership and schedule an appointment to have the recall performed.

The inside and outside surfaces of the Front Crossmembers used on certain vehicles, if exposed long term to snow melt water and anti-freezing agents, may corrode due to insufficient performance of the rust protection. Should significant corrosion occur over time, a lower control arm could eventually become detached resulting in loss of vehicle control and a potential collision.

An Interim Notification letter was mailed to affected owners on July 17, 2020. The letter informed customers that MMNA is making every effort to establish a remedy and will contact them again by mail with a follow-up recall notice once parts are in stock and the final remedy is available.

Affected new vehicle inventory VINs can be reviewed on the Mitsubishi Dealer Link in the Most Recent: Open Campaign List available under the service section of "e-reports." Dealers must review the Warranty Superscreen to confirm if any vehicles in their new or used vehicle inventories are affected, and conduct this campaign prior to delivering them. When checking for applicability of this campaign, please check for and complete any other open campaigns. Always obtain the customer's approval before completing a campaign on a customer owned vehicle.