



Technical Service Bulletin

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| SUBJECT: | | No: TSB-20-42A-005 | |
| BODY PANEL PAINT STAIN | | DATE: August 2020 | |
| | | MODEL: ALL | |
| CIRCULATE TO: | <input type="checkbox"/> GENERAL MANAGER | <input checked="" type="checkbox"/> PARTS MANAGER | <input checked="" type="checkbox"/> TECHNICIAN |
| <input checked="" type="checkbox"/> SERVICE ADVISOR | <input checked="" type="checkbox"/> SERVICE MANAGER | <input checked="" type="checkbox"/> WARRANTY PROCESSOR | <input type="checkbox"/> SALES MANAGER |

PURPOSE

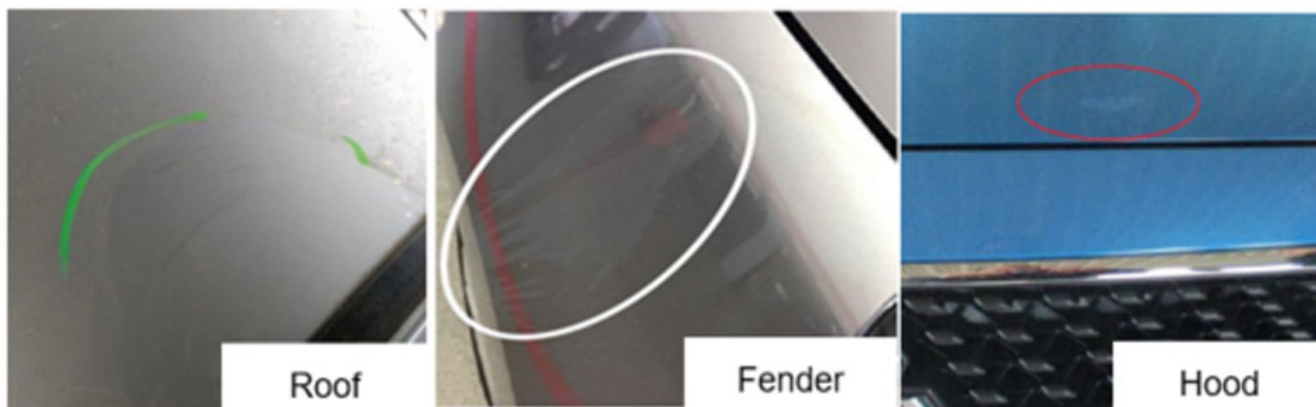
A dealer may find a stain or cloudy spot on the body panels after removing the transportation film. Due to improper installation of the film wrap, a bubble may be present and allow moisture such as humidity to remain on the painted surface for a long period of time. As a result, a stain or cloudy spot may appear on the clear coat.

It is not necessary to repaint the affected area. This TSB instructs the dealers of the repair procedure for removal of the stain.

AFFECTED VEHICLES

ALL vehicles

REPAIR PROCEDURE



DO NOT REPAINT THE VEHICLE FOR THIS CONDITION.

Dry the stain (cloudy spot) by applying heat from a ultraviolet heat lamp or blow dryer set on hot or high heat.

WARRANTY INFORMATION

Please submit the actual cost as warranty with photos for claim review and approval.

Warranty Coverage: 5/60 Basic Coverage (Canada: 5/100)