

Technical Journal

TITLE:

Polestar 2; Initial quality reporting

REF NO: TJ 35545.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: US35545.1.0 en-US		ISSUE DATE: 2020-06-11	STATUS DATE: 2020-06-11
FUNC GROUP: 0983	FUNC DESC: TECHNICAL REPORTING	Page 1 of 2	

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
534							2021-9999	19	0000001-9999999	202007-999952

CSC Customer Symptom Codes

Code	Description
1C	Service/repair/Administrative and Factory scheduled maintenance
3L	Technician information/Repair information/Not for warranty use
2V	Technician information/Software/Vehicle communication/Not for warranty use

DESCRIPTION:

With the launch of the Polestar 2 (MY21), we would like to receive early indications on the initial quality and impressions of the car.

SERVICE:

Please submit a Vehicle report on each issue you have knowledge about, not only limited to what a technician in the workshop is confronted with, but also the sales staff experience when presenting the car to potential customers.

Detailed symptom descriptions are essential for us to understand and to be able to reproduce the symptoms in the test cars.

Pictures, movies, sound files and log files will help us enormously.

Technical Journal 35545.1.0

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group XXXX.