



Technical Service Bulletin

90 Audi adaptive light, pre sense, or vehicle assistance does not work, DTC C12B3F2 stored in the driver assist systems

90 20 69 2056016/2 September 18, 2020. Supersedes Technical Service Bulletin Group 90 number 19-28 dated August 30, 2019 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, Q8, Audi e-tron quattro	2019 - 2020	All	With multifunction camera
A8	2019 - 2020	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Warranty</i> (Updated Labor Operation)
1	08/30/2019	Initial publication

Customer states:

- Audi adaptive light.

Or

- Audi pre sense system error.

Or

- Adaptive vehicle assistance does not work.

Workshop findings:

The following DTC may be stored in the control module for driver assist systems, J1121, (address word 00A5):

- **DTC C12B3F2** (front camera for driver assist systems, wrong vehicle identification number, static) with the symptom code 221204.

Technical Background

The software needs to be recalibrated.



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Production Solution

Not applicable.

Service

Calibrate the front camera for driver assist systems (R242) according to the repair manual.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9638		
Damage Code:	0011		
Labor Operations:	Adjust camera for assistance systems	9638 1550	See SRT with associated operations
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 25 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2056016/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (2056016) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.



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