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Sent on	09	28	2020	Expires on	10	12	2020
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From	Parts and Service Division
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Subject	Request for Info: 2007-2011 CR-V Underbody Inspection (Zone 4)
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PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Info: 2007-2011 CR-V Underbody Inspection (Zone 4)

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is searching for any and all 2007-2011 CR-Vs which come into your dealership for a service, repair or in your Certified Pre-Owned vehicle inventory that fit the criteria below.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. VIN must start with JHL.

Action Required

If a vehicle matching the description above comes into your dealership, please e-mail Technical Research & Support (TRS) at trs@ahm.honda.com. TRS will e-mail you the photo instructions, as well as the Warranty information upon completion.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (e.g. 2011)
2. Model Name (e.g. CR-V)
3. Subject (e.g. Underbody Inspection)
4. VIN

E-Mail Body:

1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached
4. Current Mileage

Thank you.