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DATE: September 29, 2020

TO: All Acura Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager Auto Campaign Administration Dept.

Re: Warranty Extension: 2016-18 ILX Catalina Blue Pearl or Bright Kinetic Blue Pearl Paint

Today, September 29, 2020, Acura is announcing a warranty extension for certain 2016-2018 ILX vehicles with Catalina Blue Pearl or Bright Kinetic Blue Pearl paint to address client concerns with peeling paint around the front and/or rear windshield glass. Acura is extending the paint warranty coverage to 8 years/unlimited mileage.

BACKGROUND

Some 2016-2018 ILX vehicles that were originally painted Catalina Blue Pearl or Bright Kinetic Blue Pearl may be susceptible to peeling due to insufficient paint thickness at certain areas around the front and/or rear windshield glass. Due to this condition, UV rays could penetrate to the underlayer, causing oxidation and leading to paint peel.

REPAIR

Inspect the vehicle and, if necessary, have a ProFirst Certified Body Shop repaint the affected panel(s). Also, be aware that DPSM approval is needed before completing any work.

PARTS

If needed, replacement moldings or clips are available for ordering. Refer to the parts catalog for applicable part numbers.

TOOLS

There are no special tools or equipment required for this repair.

SERVICE BULLETIN

Service bulletin 20-047, Warranty Extension: B-612P Catalina Blue Pearl or Bright Kinetic Blue Pearl Paint, has been posted to the Service Information System (SIS) as of September 29, 2020. It includes warranty, inspection, and repair procedure information related to this warranty extension.

CLIENT NOTIFICATION

Acura expects to begin client notification in early November 2020.

As always, be sure to do an iN VIN status inquiry to determine if a particular vehicle is eligible for this or any other campaigns.