	GROUP **ELE**	MODEL **2019> and later Multiple Models**
	NUMBER **209**	DATE **September 2020**

TECHNICAL SERVICE BULLETIN

SERVICE REMINDER SETTING RESET PROCEDURE

This bulletin provides the procedure to turn OFF the service reminder lamp, at the first service interval reminder alert that will display on the instrument cluster. The KDS is required to change the setting from 'Workshop' to 'Customer Mode'. During the KVID PDI, the first service interval is set at 6,000 miles for Turbo engines and 7,500 miles for Non-Turbo engines. This function can also be used if the customer decides they would like to set the service interval at Severe vs Normal schedule that was set during the PDI. Dealers and customers should always set the service interval as a reminder when the oil service and/or other maintenance are performed. Follow the procedure listed in this TSB to properly set the cluster to customer mode.

Kia Diagnostic System (KDS)

Circulate To: ☒ **General Manager** ☒ **Service Manager** ☒ **Parts Manager**

☒ **Service Advisors** ☒ **Technicians** ☒ **Body Shop Manager** ☐ **Fleet Repair**

SUBJECT: TSB: SERVICE REMINDER SETTING RESET PROCEDURE

Service Reminder Setting Change Process:

1. Connect the VCI-II to the OBD-II connector, located under the driver's side of the instrument panel.

2. With the ignition ON, turn ON the KDS tablet. Select **KDS** from the home screen.

3. Confirm communication with VCI (A) and then configure the vehicle (B) using the **AUTO VIN** (C) feature.

4. Select **Cluster Module**, then **Service Reminder Setting** (D) in 'S/W Management' menu.
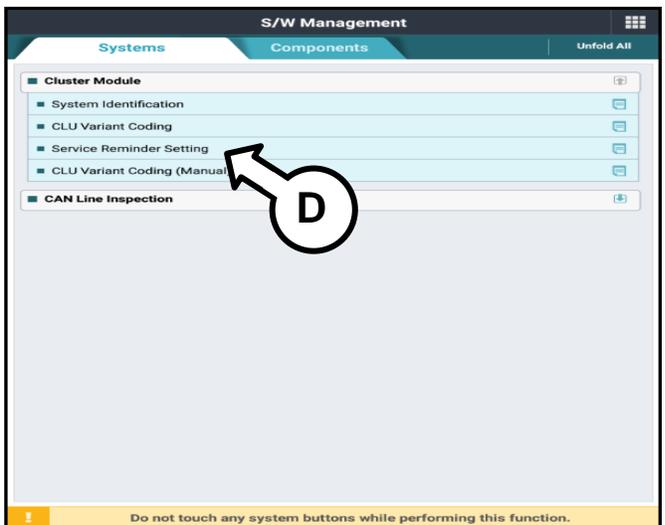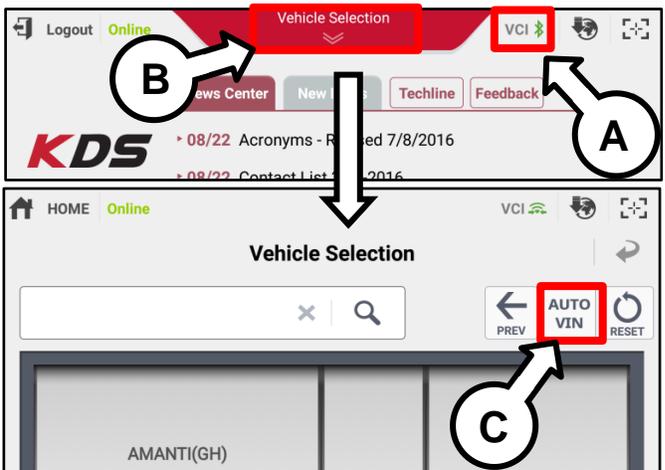
SUBJECT:

TSB: SERVICE REMINDER SETTING RESET PROCEDURE

5. Change the Service Type, click '**OK**' button.
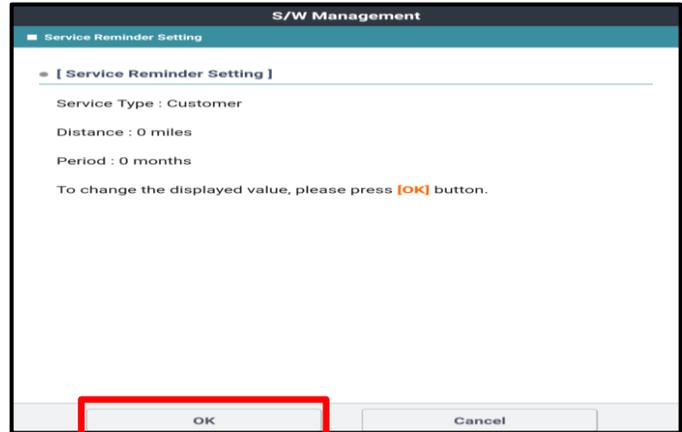
6. Select **Customer** (E) as a Service Type.
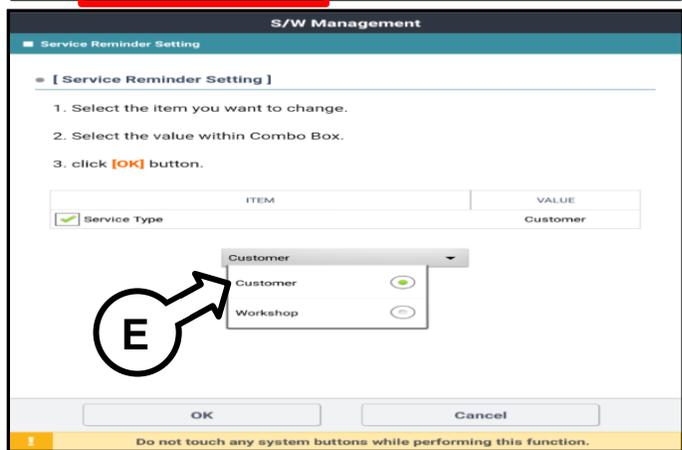
7. Input the correct Mileage and Time, click **'OK'** button.
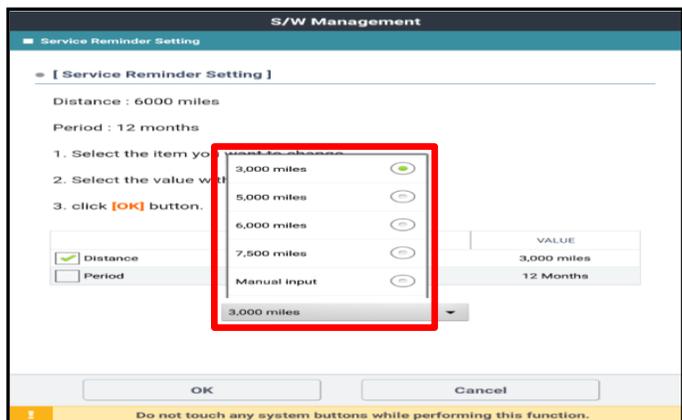
8. Change the setting value, click **'OK'** button.

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★ NOTICE

Input the mileage & time following
the maintenance guide.
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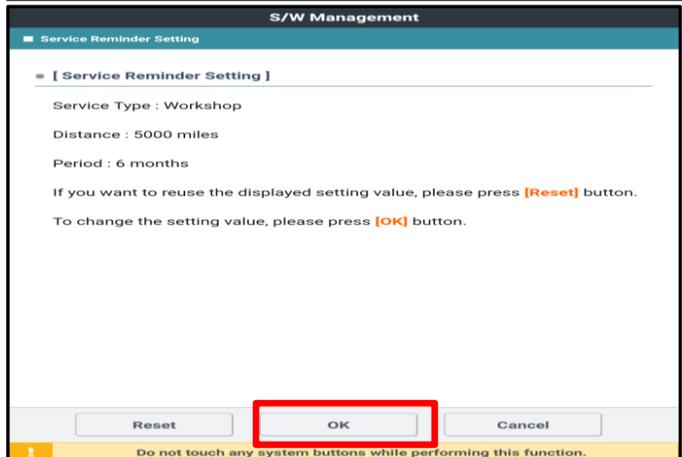
SUBJECT:	TSB: SERVICE REMINDER SETTING RESET PROCEDURE

WARRANTY INFORMATION:
N Code: B21   C Code: ZZ3

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
W	Refer to EPC*	0	Service Reminder Setting Change	94016F01	0.1 M/H	N/A	0

*Use the IP Cluster P/N using VIN search in the Snap-On EPC for the causal part number.

NOTE: ONLY ONE CLAIM CAN BE FILED PER VIN AND SHOULD BE SUBMITTED AT THE FIRST OIL SERVICE INTERVAL