



Preliminary Information

PIC6394B Image Processing Module Part Restriction Has Ended Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT4	2020	All	All	All	All
Cadillac	CT5	2020	All	All	All	All

Involved Region or Country	North America
Condition	As part of our ongoing continuous improvement the Image Processing Module used in the 2020 Cadillac CT5 was on restriction through GM PQC. <u>Restriction has now ended.</u>
Cause	Root Cause Analysis

General Motors PQC restriction of the Image Processing Module for the 2020 Cadillac CT4 and CT5 has ended. We would like to thank all dealers who participated in this restriction for their cooperation. The Image Processing Module can now be ordered through the regular GM CCA parts order process. Use the Vehicle Identification Number (VIN), and GM Electronic Service Parts Catalog to determine the correct part number to order.

Warranty Information

Version History

Version	3
Modified	01/17/2020 - Created on. 03/12/2020 - Added Cadillac CT4. 09/21/2020 - Ended Restriction.



GENERAL MOTORS