



Condition

Applicable Vehicles

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (Except Routan)	2014-2021	All Gasoline	All	All	All

Revision Table

Instance Number	Published Date	Version Number	Reason For Update
2037201/10	10/15/2020	17-18-04	To include model year 2021.
2037201/9	12/13/19	17-18-04	To include model year 2020.
2037201/8	8/1/18	V171803	To adjust engine code metadata.
2037201/1	7/2/14	V171402	Original publication.

Technicians may find during PDI that the oil level is below the full mark, but still within the hash marks on the engine oil dip stick.

Technical Background

All Volkswagen gasoline engines are filled to a specific volume before leaving the factory. This level may vary depending on the testing conditions, but will always be within the allowable specification for engine protection.

Production Solution

Not applicable.



Service

When checking the engine oil level during PDI, ensure the oil level is within the oil level marks (B range in Figure 1) on the oil dip stick.

When checking the engine oil level, ensure the engine is at operating temperature, park the vehicle on a level surface to help prevent an incorrect oil level reading.

Switch off the engine and wait five minutes for the engine oil to flow back into the oil pan before checking the level.

If the oil level is within the B range, DO NOT add additional oil.

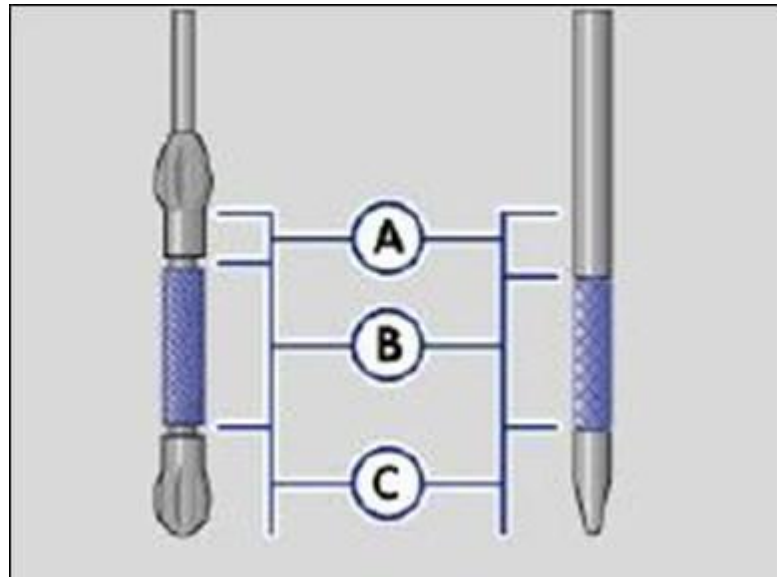


Figure 1.

Warranty

Information only.

Required Parts and Tools

No Special Parts required.

No Special Tools required.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.