



# Service Bulletin

Bulletin No.: 19-NA-023

Date: September, 2020

## TECHNICAL

**Subject: High Pitch Whine Noise Heard at 32-56 km/h (20-35 mph) in Any Gear Under Light to Moderate Acceleration**

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2018	2021	-	-	Equipped with 2.0L Engine (RPO LTG)	Equipped with Automatic Transmission (RPOs M3U, M3D, M3H)
GMC	Terrain						
Holden	Equinox		2020				

<b>Involved Region or Country</b>	North America, Middle East, Israel, Palestine, Argentina, Brazil, Chile, Columbia, Ecuador, Paraguay, Peru, Uruguay, China, Thailand, Australia, New Zealand, Egypt and Africa.
<b>Condition</b>	Some customers with 9 speed transmissions may comment on a high pitch whine noise heard from approx. 32-56 km/h (20-35 mph) in any gear under light to moderate acceleration.
<b>Cause</b>	This condition may be caused by a frequency getting transmitted from the transmission through the left axle.
<b>Correction</b>	Replace the left front half shaft with the PN# listed below which has a dampener to correct this issue. Refer to Front Wheel Drive Half Shaft Replacement - Left Side in SI.

### Parts Information

Causal Part	Description	Part Number	Qty
X	SHAFT ASM-FRT WHL DRV HALF	84560820	1

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3080338*	Replacing Front Wheel Drive Half Shaft - Left Side	0.7 hrs

\*This is a unique Labor Operation for Bulletin use only.

<b>Version</b>	3
<b>Modified</b>	Released May 29, 2019 Revised November 21, 2019 – Added Transmission RPOs. Revised September 15, 2020 – Revised to add 2020 Model Year Holden Equinox and 2020–2021 Model Years Equinox/Terrain.

