



Service Bulletin

Bulletin No.: 19-NA-105

Date: September, 2020

INFORMATION

Subject: Information on Front Seat Back Cover(s) Loose Near Side Air Bag Cover

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Bolt EV	2017	2019	—	—	All	All
Opel / Vauxhall	Ampera-e	2017	2019	—	—	All	All

Involved Region or Country	North America, GM Korea Company (South Korea), Middle East, Europe
Condition	 <p>5331850</p>



5331852

Note: Examples of a driver and passenger seat exhibiting the condition are shown in the graphics above.

Some customers may comment on one, or both, of the front seat back cover(s) coming loose around the side air bag cover.

Cause

Note: A 2nd design seat cover has been released for service, which contains additional side J-channels to help achieve proper retention of the cover to the seat frame.

The cause of the condition may be one or more of the following:



5331854

- The seat cover may be an early design, which didn't include side J-channels (1). These J-channels were recently added to improve the fit and retention of the cover. The lower area circled is an area of intended non-attachment.
- The upper support bracket on the outboard side of the seat, may be damaged or warped out of shape.
- The seat contained a 2nd design seat cover, however the J - channels were not installed correctly onto the seat frame.

Correction	<p>If found to be the original design, replace the seat back cover(s) with the new design cover; and if the cover is new design, reinstall the seat cover and replace the upper support bracket(s) as necessary.</p> <p>Note: Refer to SI for the updated front seat back cover replacement procedure. Also, more detail on the procedure can be attained by viewing the Emerging Issues article and video: April 2019: 10219.04V Bolt EV Seat Cover Replacement (in Canada, refer to TAC TALK May 2019: 52019.05D-0D).</p> <p>Refer to <i>Front Seat Back Cover and Pad Replacement (2nd Design)</i> in SI.</p>
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Parts Information

Use the vehicle identification number (VIN), SI, and the GM Electronic Parts Catalog to determine the proper part to order.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
7023770	Front Seat Back Cover and Pad Replacement	Use Published Labor Operation Time

Version	2
Modified	Released May 09, 2019 September 18, 2020 – Added the 2019 Model Year and updated the Note in the Correction section.

