



TECHNICAL SERVICE BULLETIN

Active Front Steering (AFS) - Additional Service Required During Replacement Of Air Bag And/Or RCM

**20-
2373**
22 October
2020

Model:

Ford 2015-2018 Edge
Lincoln 2016-2018 MKX

Summary

NOTE: Provide a copy of this TSB to the Parts Department Manager, Body Shop Manager and all other Dealership personnel that may require this information.

Issue: 2015-2018 Edge, 2016-2018 MKX vehicles equipped with active front steering (AFS) may require additional service when replacing the driver airbag using certain part numbers only and/or if replacing the restraints control module (RCM). In addition, some vehicles may exhibit diagnostic trouble code (DTC) U2300 stored in the RCM if the correct programming procedure was not followed.

Action: Follow the Service Procedure steps on vehicles that meet the following criteria:

- One of the following vehicles:
 - 2015-2018 Edge
 - 2016-2018 MKX
- Vehicles equipped with active front steering (AFS) only
- At least one of the following conditions:
 - Driver airbag is being or has been replaced for any reason with any of the part numbers listed in Step 2 of the Service Procedure
 - RCM is being or has been replaced for any reason
 - Possible DTC U2300 stored in the RCM

Warranty Status: Information Only – Not Warrantable.

Repair/Claim Coding

Causal Part:	IN
Condition Code:	38

Service Procedure

1. Is the RCM being replaced for any reason?
 - (1). Yes - proceed to Step 3.
 - (2). No - proceed to Step 2.
2. Is the driver airbag being replaced for any reason using one the following part numbers?
 - HA1Z-58043B13-DF (Lincoln MKX - Cappuccino)
 - HA1Z-58043B13-DG (Lincoln MKX - Hazelnut)

- HA1Z-58043B13-DH (Lincoln MKX - Ebony / Black)
 - HA1Z-58043B13-DJ (Lincoln MKX - Indulgence)
 - HA1Z-58043B13-DK (Lincoln MKX - Muse)
 - GT4Z-58043B13-GB (Ford Edge - All)
- (1). Yes - proceed to Step 3.
 - (2). No - proceed to Step 4.
- 3.** Reprogram the RCM using the latest software level of the appropriate Ford diagnostic scan tool. Proceed to Step 4.
- 4.** Run an All Continuous Memory DTC (ALL CMDTC) check with the appropriate Ford diagnostic scan tool. Is DTC U2300 present?
- (1). Yes - proceed to Step 5.
 - (2). No - repair is complete.
- 5.** To resolve the U2300 DTC, the RCM and body control module (BCM) require updated as-built data. Contact the Technical Assistance Center (TAC) to receive instructions on how to correctly program the updated as-built data into the RCM and BCM.

© 2020 Ford Motor Company
All rights reserved.

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.