

Technical Service Bulletin

93 MIL on, DTC logged for the HV battery (GFF indicates that the battery should be replaced)

93 20 37 2049384/4 October 29, 2020. Supersedes Technical Service Bulletin Group 93 number 20-32 dated August 5, 2020 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3 e-tron	2016 - 2018	All	HV battery
Audi e-tron quattro	2019 - 2020	All	HV battery
A8, Q5, and Audi e-tron Sportback	2020	All	HV battery

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised <i>Service</i> (Added photo and step)
3	08/05/2020	Revised header (Added A8 and Q5)
2	04/24/2019	Revised header (Updated documentation, added model years, and model)

Customer states:

- MIL on.

Workshop findings:

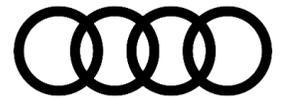
- In the battery regulation control module, J840 (address word 008C) or in the high-voltage battery charger control module, J1050 (address word 00C6) a DTC is logged for the HV battery.
- GFF is performed and indicates to replace the HV battery.

Technical Background

Not applicable.

Production Solution

Not applicable.



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Service

1. Review and follow the instructions in the **attached document** to ensure correct documentation is performed for any battery repairs.
2. Perform classification test plan to determine the state of the battery, for shipping process (critical or non-critical).
3. For the defective HV battery: write the VIN close to the battery label (Figure 1). Then take a picture and upload it to TAC.

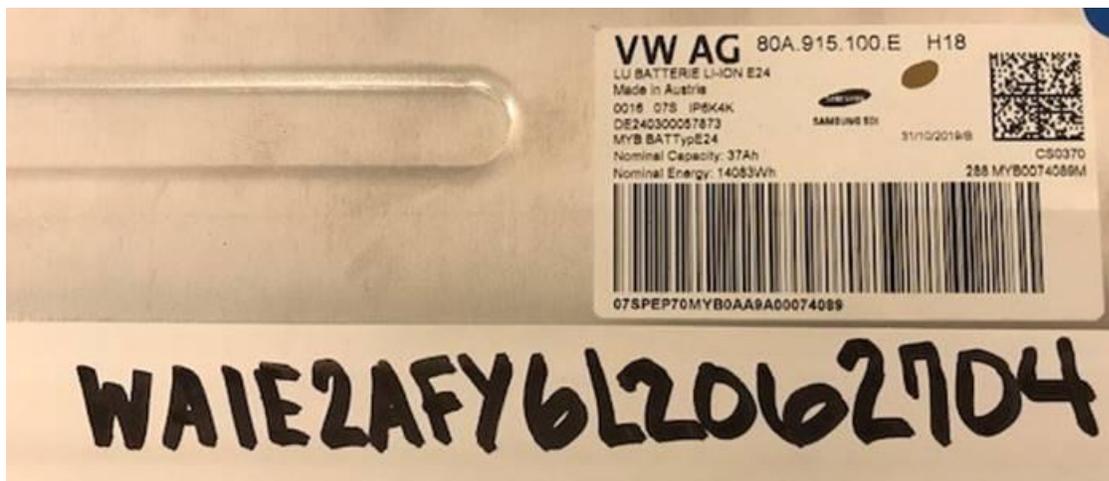


Figure 1. Example for TAC documentation submission.

4. Contact TAC with the requested documentation uploaded.
5. Follow the instructions and complete the attached document after TAC provides directions for the battery repair.

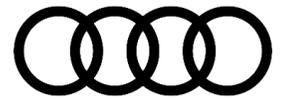
Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2049384) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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