

Advanced Technical Information

Bulletin #: 2011

Part ID: 2792

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Double Check Vehicle Application When Ordering Hybrid E-Machines

Vehicles Affected

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Panamera (Hybrid)	2012 - 2017	970	N/A	N/A
Cayenne (Hybrid)	2012 - 2017	92A	N/A	N/A

Revision History

Revision	Release Date	Changes	
0	October 28, 2020	Original document	

Condition

Hybrid and Plug-In Hybrid models use different e-machines. Some dealers have ordered and installed the incorrect e-machine because they did not observe the production breaks shown in PET. (See figure 1.)

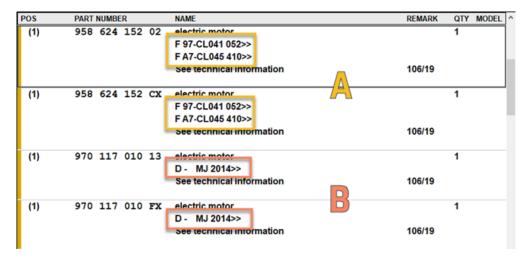


Figure 1



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Technical Background

An incorrect part will always cause problems for the customer, such as ineffective repairs and unnecessary delays. In this case, installing the incorrect part may also generate fault code POBFF00.

Service Information

Be sure to order a part that is consistent with the production breaks shown in PET. In figure 1, there is a production break defined by VIN (marked with an "A") and a production break defined by model year (marked with a "B"). In this case, the dealer should order one of the parts marked with "A" if the vehicle's VIN falls within the range given. On the other hand, the dealer should order one of the parts marked with "B" if the vehicle's model year is at or above the year shown.

Search Items

E-machine, electric motor, PHEV, SE

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