

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75107 - F-Pace (X761) – Panoramic Roof Glass Opening Panel / Sunblind Loses One Touch Operation Function

Models : F-Pace / X761

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Name :

Last 26 OCT 2020 21:59:54

Modified :

Category : Body

Symptom : 105000 Roof Options

Content : Issue:

Customers report the panoramic roof glass opening panel / sunblind has lost its one-touch operation.

Cause:

The opening panel / sunblind motor loses its synchronization.

Action:

Do not replace the panoramic roof motor or panoramic roof frame assembly for this symptom.

Please carry out the following roof opening panel initialization / motor synchronization procedure;

WARNING:

Make sure that the component is at ambient air temperature.

CAUTIONS:

Make sure that the Transmission Control Switch (TCS) is in Park (P) position.

Make sure that the selector lever is in Neutral (N) position.

- Set the ignition to the ON position.
- Operate the switch, fully close the roof opening panel and the roof panel blind(s). Release the switches.

NOTE: If the roof opening panel does not operate after 60 seconds. Connect the Jaguar Land Rover approved

diagnostic tool, clear the Diagnostic Trouble Codes (DTCs).

- Fully press and hold the front of the roof opening panel switch for more than 10 seconds, to start the reset cycle. Continue to hold the front of the roof opening panel switch.
- The reset cycle will fully open the roof blind(s).
- Fully open and then fully close the roof opening panel.
- Fully close the roof blind(s).
- Once the open / close cycle has completed and the roof panel blind(s) has stopped moving, release the switch.
- The roof opening panel is now synchronized.
- The roof opening panel can now be operated as normal.

A Topix update is in progress, which will supersede this SSM.