

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74890 - Air Conditioning (A/C) Poor Performance

Models : I-Pace / X590

Engineer Tristan Hooper

Name :

Last Modified 05 OCT 2020 10:20:11

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Category : Electrical

Symptom : 208000 Climate Control

Content : **Issue:**

A Customer may express a concern that the Air Conditioning (A/C) has poor performance

Cause:

The A/C charge port valve may be leaking

Action:

- Confirm A/C refrigerant leak from the charge ports referencing TOPIx Workshop Manual Procedure 412-00 Climate Control System - General Information - Diagnose and Testing - Climate Control System - Pinpoint test A1/A2
- Recover the A/C refrigerant - Refer to TOPIx Workshop Manual - General Procedures - Air Conditioning System Recovery, Evacuation and Charging
- Using a suitable tool, replace the leaking Air Conditioning (A/C) Charge Port Valve (Turn Anticlockwise) Torque 2.4Nm - J9D1164 High Pressure(HP) J9D1165 Low Pressure (LP) using a suitable tool
- Recharge the A/C refrigerant - Refer to TOPIx Workshop Manual - General Procedures - Air Conditioning System Recovery, Evacuation and Charging
- **NAS RETAILERS ONLY - Please do not dispose of the replaced valve, raise an EPQR as a parts return maybe required**

Thank you in advance for your assistance with this matter

Deleted - for reference only

