

## ACCOUNT TEAM COVERAGE

**Please Deliver To:** Service Managers and Warranty Decision Makers

**FROM:** Cummins Global Warranty Administration Communications

**Subject:** ISL G CM2180 and L9N CM2380 Oil Cooler Replacement ATC for [REDACTED]

**Number:** Atc2344

**Date:** 15-Oct-2020

**Expires:** 30-Sep-2021 (U.S./Canada)  
30-Sep-2021 (International)

**Attention:** U.S. / Canadian Dealers  
U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

This is to revise and replace ATC2344, dated 03-Sep-20. This revision is to:

- 1 Update the Description, and
- 2 update the action.

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

### DESCRIPTION:

This ATC is being issued to address leaks from aluminum oil cooler, on certain ISL G CM2180 or L9N CM2380 L124B engines. This field action authorizes certified repair locations to replace the aluminum oil cooler with a stainless steel oil cooler.

**NOTE:** Please take care to prevent unnecessary fluid loss. This field action does **not** cover any parts, fluids, filters nor consumables other than those listed below. The intent of this ATC is to provide proactive coverage for operationally sound units, that **DO NOT** have any remaining Cummins Coverage. Please refer to the following guidance:

- 1 Units that have **NOT** yet failed, and have remaining Base or Extended Coverage options, **ARE NOT** eligible for coverage under this ATC. Repairs should fall to the coverage option that most benefits the owner for any needed repairs.
- 2 For units that have a failed Lubricating Oil Cooler, and **DO NOT** have any remaining Cummins Coverage, this field action will reimburse for **ONLY** the Lubricating Oil Cooler, associated parts and labor. Labor is limited, **not** to exceed 4 hours. Retroactive coverage is offered for those units that have a failed Lubricating Oil Cooler repair. This ATC will reimburse for the Lubricating Oil Cooler, associated parts, and labor up to 4 hours. No progressive damage will be covered by this ATC.

### ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show as OPEN on QuickServe® Online for this field action, and
- 3 **must** fall within the parameters outlined above.

**NOTE:** The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Remove and Install Lubricating Oil Cooler. For ISL G CM2180 refer to Procedure 007-003 in Service Manual 4021649. Please refer to Service Manual 5467492 for L9N CM2380 L124B engines.

### MATERIAL DISPOSITION:

Where applicable, items removed should be returned to ReCon for core credit. Unless otherwise indicated, items with no core liability can be scrapped.

### REIMBURSEMENTS:

#### **Parts:**

**NOTE:** All parts listed are OPTIONAL. Select **ONLY** the appropriate parts required to complete the repair.

The following parts are covered under this field action:

Part Number	Quantity	Description
304922100	1	SAL,RNG (OPTIONAL)
391817400	1	GSK,COR (OPTIONAL)

Part Number	Quantity	Description
392279400	1	SAL,RNG (OPTIONAL)
392901100	1	GSK,COV (OPTIONAL)
540390500	1	GSK,COV (OPTIONAL)
547743200	1	COR,CLR (OPTIONAL)

**NOTE:** SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

**NOTE:** All SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed. For Reactive repairs or Retroactive claims, **ONLY** Admin time and 99-901 time (QTY 4, for 4 hours) are reimbursable under this ATC.

**Labor using applicable Access Code and Time:**

SRT Code	Description	Time
00-90X	Administrative time	
07-030	LUBRICATING OIL COOLER ASSEMBLY - REMOVE AND INSTALL, (WITH EGR) (OPTIONAL)	
07-0DX	LUBRICATING OIL COOLER - REMOVE AND INSTALL - L9N CM2380 L124B (OPTIONAL)	
09-00S	REFRIGERANT COMPRESSOR AND BRACKET - REMOVE AND INSTALL (CMI - OPTIONAL)	
13-039	ALTERNATOR - REMOVE AND INSTALL (CMI - OPTIONAL)	
13-101	Alternator - Remove and Install (OPTIONAL)	
17-101	Refrigerant Compressor and Bracket - Remove and Install (OPTIONAL)	
99-901	RETROACTIVE OR REACTIVE REPAIR LABOR ALLOWANCE (QTY 4 - OPTIONAL)	

**Travel:**

Travel is covered under this field action. Towing is **not** covered under this field action.

**Other Claimables:**

Consumables are **not** covered under this field action.

**Claim Instructions:**

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: ..... 27  
 Pay Code: ..... North America Distributor = X  
 Pay Code: ..... North America Dealer = D  
 Pay Code: ..... International Distributor = I  
 Pay Code: ..... International Dealer = R  
 Failure Code: ..... WLSELF

Attachments  
 atc2344\_esn-list.xlsx