

Subject		Market	
<b>Scratched Front Door Window Glass</b>		USA	
Service Category		Section	
Vehicle Exterior		Window/Glass	
Applicability			
2021 Venza HV		Venza HV	

**APPLICABLE VEHICLES**

2021

Venza HV

**CONDITION**

Some 2021 model year Venza customers/dealers may experience a condition where the front door window glass can easily be scratched when an abrasive product is used to clean the windows.

**RECOMMENDATIONS**

The window glass has UV cut/ IR cut coating inside. Do not use any abrasive products, such as a razor blade, to clean the windows otherwise the coating may be damaged.

**LINK REFERENCES**

This Tech Tip does not contain any link references