

Subject

Front Brake Squeal Noise

Market

USA

Service Category

Brake

Section

Brake (front)

Applicability

2019-2020 RAV4, RAV4 HV NAP

APPLICABLE VEHICLES

2019-2020	RAV4	2019-2020	RAV4 HV
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CONDITION

Some 2019-2020 model year RAV4 and RAV4 HV vehicles may exhibit a front brake squeal/squeak noise when braking at low speeds.

RECOMMENDATIONS

Confirm a squeak/squeal noise is coming from the front of the vehicle and not the rear.

If a squeal noise is coming from the front of the vehicle, verify that the vehicle meets ALL the following criteria:

- 1) Mileage under 15,000 miles
- 2) First 3 digits of VIN are "2T3" or "4T3"
- 3) Vehicle has not had previous front brake repairs performed

If the vehicle meets the above 3 criteria, proceed to the next step. If the vehicle DOES NOT meet the above 3 criteria, proceed to diagnose the vehicle using the applicable repair manual.

Please create a TAS case and include a video of the squeak noise.

TAS will provide further instruction.

If it is a Sunday or holiday, continue with diagnosis and repair, save all parts and details (including pictures), and contact TAS at the next available opportunity.

LINK REFERENCES

This Tech Tip does not contain any link references