

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75153 - L550 / L551 Creak Noise coming from the front of the vehicle while steering.

Models : Discovery Sport / L550
New Range Rover Evoque / L551

Engineer :Shilvock Matthew

Date Last : 20 NOV 2020 10:25:05

Updated :

Content :L550 / L551 20MY Onwards

Issue:

Creak Noise coming from the front of the vehicle while steering.

Cause:

Clash condition found between steering gear and front subframe.

Action:

- Confirm customer complaint
- Confirm noise is coming from steering gear area using suitable diagnostic tool
- Check vehicle to see if the clash condition occurs between the subframe and steering gear in the areas shown in the attachments. If it does exist – replace front sub frame using part LR145249 Topix 502-00 Uni Body, Subframe and mounting system, front subframe
- Once replaced – confirm issue is fixed.

If clash condition doesn't exist – continue with diagnostics as per Topix.

Raise ePQR with findings and pictures.

Version : 1

Attachments : [EPASCREAK.png](#)
[EPASCREAK1.png](#)
[EPASCREAK4.png](#)
[EPASCREAK3.png](#)
[EPASCREAK2.png](#)