



SERVICE BULLETIN

Classification: PD20-002	Reference: NTB20-081	Date: November 17, 2020
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2021 ROGUE; VIBRATION FROM REAR WHILE TURNING AT LOW SPEED

APPLIED VEHICLES: 2021 Rogue (T33)
APPLIED SYSTEM: AWD

APPLIED DATE:
Rogue (Kyushu produced, VIN starting with JN8) Built before November 6, 2020
Rogue (Smyrna produced, VIN starting with 5N1) Built before November 16, 2020

IF YOU CONFIRM

The customer experiences a vibration or a stick/slip/binding feeling from the rear of the vehicle when turning at low speed.

ACTION

Perform the AWD coupler clutch break-in procedure.

IMPORTANT: The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

1. Verify both the extended storage switch and the BCM transit mode have been disabled.
2. Ensure the vehicle is at ambient temperature.
 - If the vehicle is above ambient temperature, allow the vehicle to sit for at least 30 minutes before proceeding.
3. Verify the AWD selector is in standard mode.
4. Drive sixteen (16) figure-8 patterns in a parking lot.
 - The vehicle must maintain a constant speed of 10mph.
 - The steering angle must be at full lock.

NOTE: The judder should reduce with each circuit as the AWD clutch breaks-in.

5. If the judder is not resolved, repeat step 4.
 - A maximum amount of forty-eight (48) figure-8 patterns should resolve the concern.

CLAIMS INFORMATION

Submit a Primary Operation (PO) type line claim using the following claims coding:

DESCRIPTION	OP CODE	SYM	DIA	FRT
Perform Low Speed Judder Inspection	LX10AA	ZL	32	0.4

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
November 17, 2020	NTB20-081	Original bulletin published