



SIB 65 18 20

2020-11-30

SERVICE ACTION: HEAD AIR BAG HOLDER RETROFIT

Please perform the procedure outlined in this Service Information the next time the vehicle is in the shop.

MODEL

E-Series	Model Description	Production Date
E46	323i, 328i 3 Series Sedan	September 1998 thru October 1998

SITUATION

A rattle noise may develop from the head air bag (ITS) gas generator contacting adjacent component. This noise can be heard while driving on an uneven roadway.

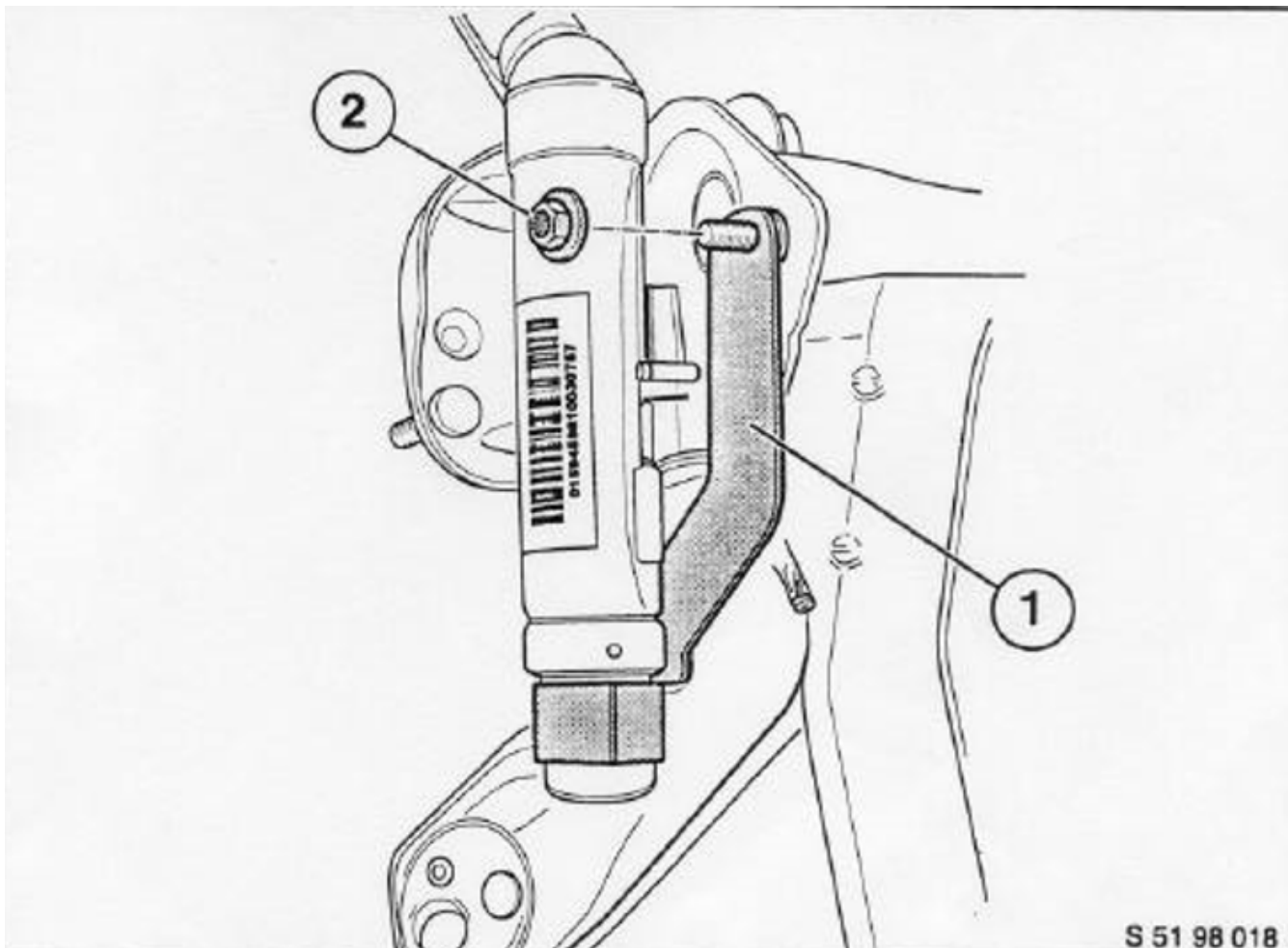
CAUSE

This is due to the tight installation tolerance between the gas generators of the ITS head air bags and adjacent components.

CORRECTION

An additional retrofit bracket (1) has been created to be installed on both ITS head air bags.

A new locking nut (2) will be used to retain the retrofitted bracket.

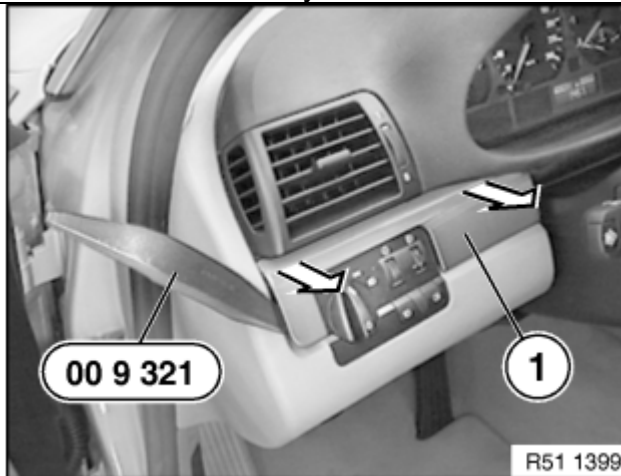
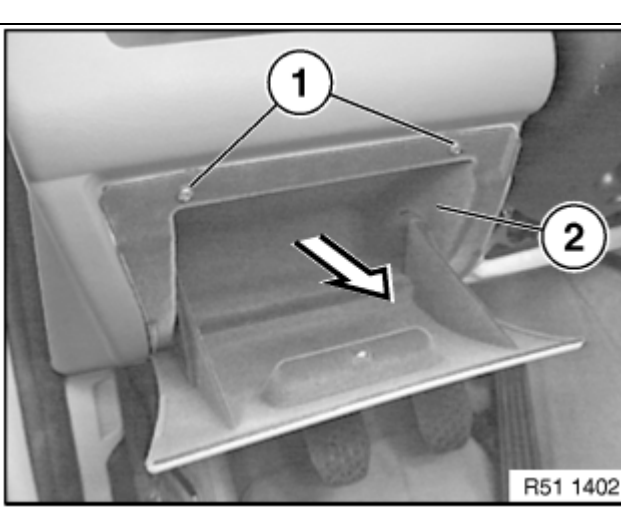
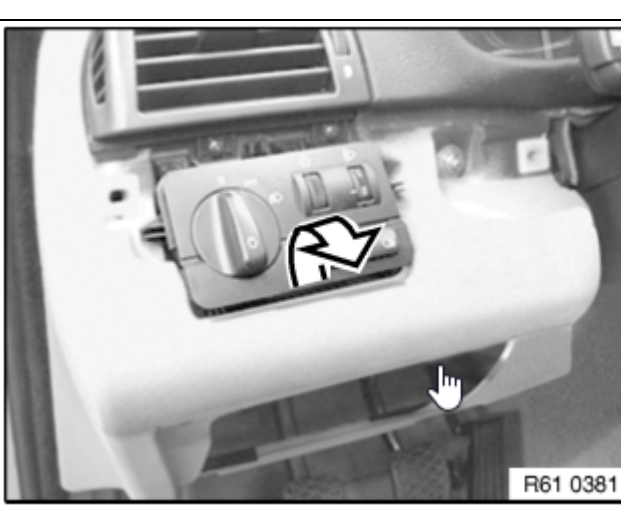


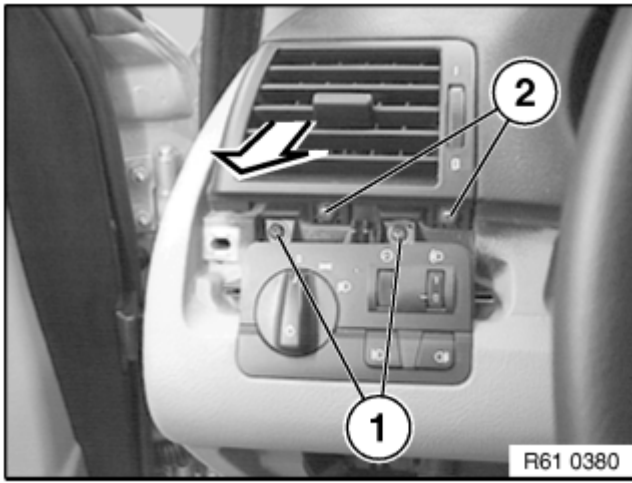
PROCEDURE

NOTE: These ITS head air bags were superseded by HPS head air bags starting in September 1999. If the ITS has been previously deployed it may have been replaced by an HPS gas generator and then this bulletin would not apply.

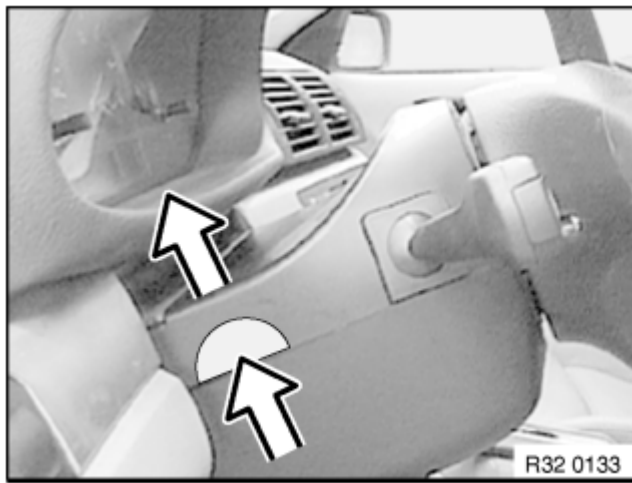
If the gas generator in the vehicle does not match the pictures in this bulletin, please reference [SI B65 23 00](#) (HPS Air bag replace on E46 vehicles.)

1. Disconnect the battery.

	<p>2. Unclip left wooden decorative strip using a plastic tool (00 9 321)</p> <p>See repair instructions REP 51 16 221.</p>
	<p>3. Remove the left glovebox.</p> <p>See repair instructions REP 51 16 350.</p>
	<p>4. Remove the light switch assembly.</p> <p>See repair instructions REP 61 31 033.</p>
	<p>5. Remove the left side fresh air grill.</p>

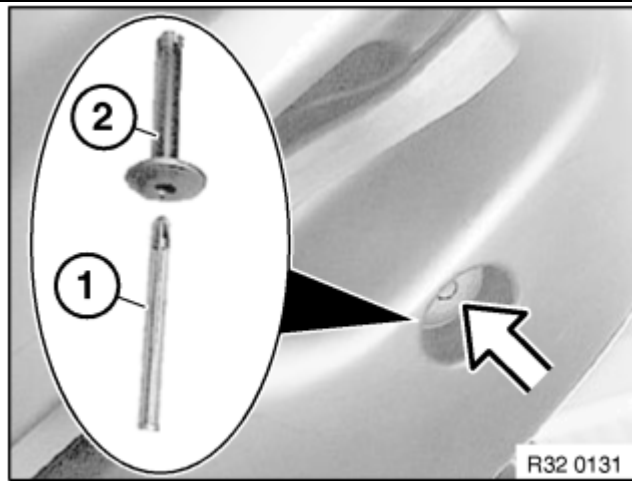


See repair instructions REP 64 22 135.



6. Remove the steering column top panel.

See repair instructions REP 32 31 003.

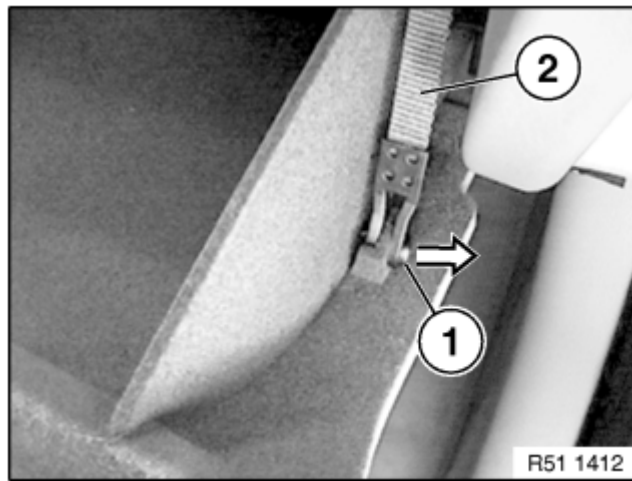
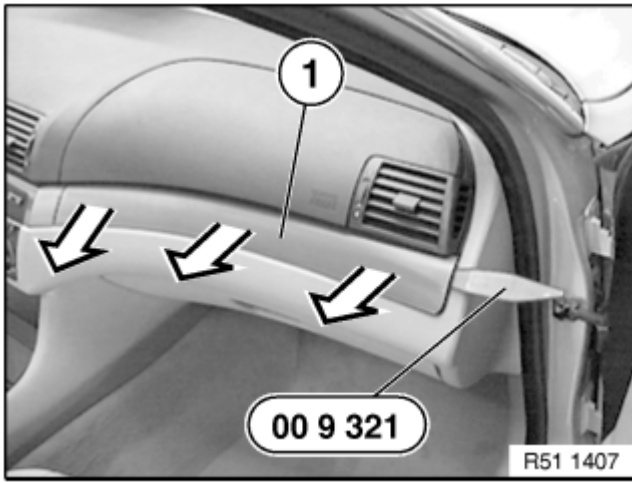


7. Remove steering column bottom panel.

See repair instructions REP 32 31 020.

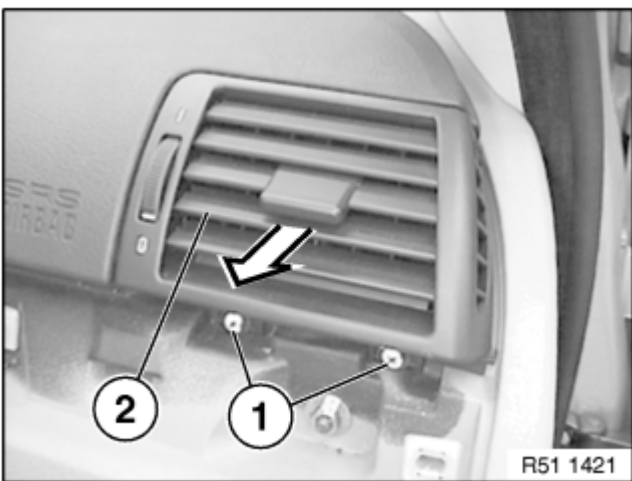
8. Unclip right wooden decorative strip using a plastic tool (00 9 321).

See repair instructions REP 51 16 221.



9. Remove the glovebox.

See repair instructions REP 51 16 360.



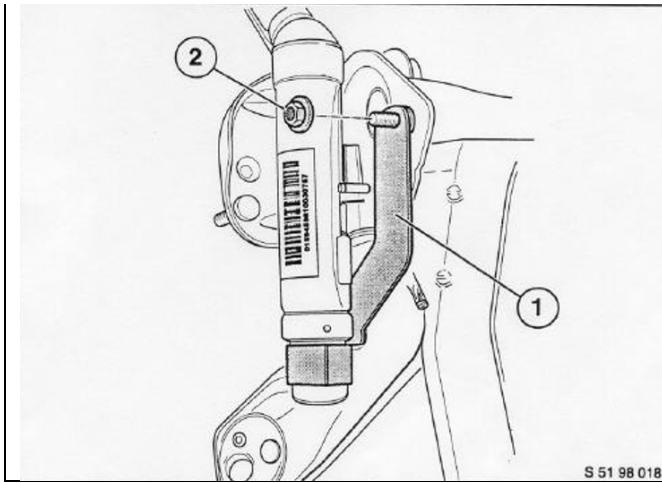
10. Remove the right side fresh air grill.

See repair instructions REP 64 22 136.

11. Retrofit the new bracket onto the existing ITS gas generator.

Attach the bracket (1) to the bottom of the gas generator and screw it into the attachment of the gas generator with a new self-locking hex (2) nut 07 14 7 153 450.

12. Repeat for the opposite side ITS.



13. Reconnect the battery.

PARTS INFORMATION

Only use and invoice the part numbers below that apply.

Performing a part number look-up in ETK (EPC) by VIN or model in place of using/invoicing the following part numbers may result with the wrong part numbers being invoiced and installed, this could delay the payment of the claim.

Part Number	Description	Quantity
72 12 7 002 285	Bracket left	1
72 12 7 002 286	Bracket right	1
07 14 7 153 450	Self-locking hex nut	2
51 45 8 257 986	Expanding nut	2

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the work package information below and the part numbers listed above.

Defect Code:	0065250100 E46 ITS, fit of inflator assembly		
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Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 52 538	Installing both auxiliary support brackets for ITS head airbag	11 FRU

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and in the claim comments (For example: B65 18 20 WP 1), unless otherwise required by State law.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Submit an IDS ticket to the Warranty Department or use the chat available in the Warranty Documentation Portal
Parts inquiries	Submit an IDS ticket to the Parts Department