



## TECHNICAL SERVICE BULLETIN

### 10R140 Automatic Transmission – Harsh Engagement/Harsh Shift/Delayed Shift With Or Without DTCs

**20-**  
**2375**  
03  
December  
2020

#### Model:

<b>Ford</b> 2020 F-Super Duty	Transmission/Transaxle: (10R140)
----------------------------------	----------------------------------

**Issue:** Some 2020 F-Super Duty vehicles equipped with a 10R140 automatic transmission may exhibit a harsh engagement/harsh shift/delayed shift with or without an illuminated malfunction indicator lamp (MIL) or diagnostic trouble codes (DTCs) P0729, P0731, P0732, P0733, P0734, P0735, P0736, P076F, P07D9, P07F6, P07F7, P0751, P0756, P0761, P0766, P0771, P2707, P2700, P2701, P2702, P2703, P2704 and/or P2705 stored in the powertrain control module (PCM) or transmission control module (TCM). This may be due to sticking valves in the main control valve body. Most vehicles will improve and no longer exhibit the condition after the first 8,000 km (5,000 mi) of driving. To correct the condition, follow the Service Procedure steps to perform the transmission accelerated main control break-in routine for the appropriate clutch(es) and/or replace the main control valve body.

**Action:** Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2020 F-Super Duty
- 10R140 automatic transmission
- At least one of the following conditions:
  - Harsh engagement
  - Harsh shift
  - Delayed shift
- With or without DTCs P0729, P0731, P0732, P0733, P0734, P0735, P0736, P076F, P07D9, P07F6, P07F7, P0751, P0756, P0761, P0766, P0771, P2707, P2700, P2701, P2702, P2703, P2704 and/or P2705 stored in the PCM or TCM

**NOTE:** Part quantity refers to the number of that service part number required, which may be different than the number of individual pieces. Service part numbers contain 1 piece unless otherwise stated. "As Needed" indicates the part is required but the number may vary or is not a whole number; parts can be billed out as non-whole numbers, including less than 1. "If Needed" indicates the part is not mandatory.

#### Parts

Part Number	Description	Quantity
LC3Z-7A100-F	Main Control Valve Body	1
LC3Z-7A100-BE	Main Control Valve Body (Slip Yoke)	1
XT-12-QULV	Motorcraft® MERCON® ULV Automatic Transmission Fluid	As Needed
Parts To Inspect And Replace Only If Necessary		
LC3Z-7F396-B	Fluid Pan Gasket	If Needed
LC3Z-7G186-A	Fluid Filter	If Needed

LC3Z-7J135-A	Slip Yoke Feed Seal	If Needed
LC3Z-7N265-A	Main Control Manifold Seal	If Needed
LC3Z-7N265-B	Fluid Pump Gasket	If Needed
LC3Z-7Z302-A	Transmission Fluid Filter Seal	If Needed

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

### Labor Times

Description	Operation No.	Time
2020 F-Super Duty 10R140 Transmission: Retrieve DTCs, Check Odometer And Replace The Main Control Valve Body (Do Not Use With Any Other Labor Operations)	202375A	3.3 Hrs.
2020 F-Super Duty 10R140 Transmission: Retrieve DTCs, Check Odometer And Perform The Transmission Accelerated Main Control Break-In Routine Repair Complete (Do Not Use With Any Other Labor Operations)	202375B	2.0 Hrs.
2020 F-Super Duty 10R140 Transmission: Retrieve DTCs, Check Odometer And Perform The Transmission Accelerated Main Control Break-In Routine Replace The Main Control Valve Body (Do Not Use With Any Other Labor Operations)	202375C	4.8 Hrs.

### Repair/Claim Coding

Causal Part:	7A100
Condition Code:	49

### Service Procedure

**NOTE: Most vehicles will improve and no longer exhibit the condition after the first 8,000 km (5,000 mi) of driving.**

- Does the vehicle have more than 8,000 km (5,000 mi) on the odometer?
  - Yes - replace the main control valve body. Refer to WSM, Section 307-01. Repair is complete.
  - No - proceed to Step 2.
- Does the vehicle have DTCs present?
  - Yes - determine the appropriate clutch(es) to be cycled related to the DTCs present. Refer to WSM, Section 307-01. Proceed to Step 3.
  - No - proceed to Step 4 to cycle all 6 clutches.
- Record and clear all DTCs present before performing the PCM - Transmission Accelerated Main Control Break In routine.
- Using the latest software level of the appropriate Ford diagnostic scan tool, perform the PCM - Transmission Accelerated Main Control Break In routine 3 times on the appropriate clutch(es) determined to be cycled.
- Perform the adaptive learning drive cycle. Refer to WSM, Section 307-01.
- Does the vehicle still exhibit the condition after performing the transmission accelerated main control break-in routine and adaptive learning drive cycle?
  - Yes - replace the main control valve body. Refer to WSM, Section 307-01.

(2). No - repair is complete.

**NOTE: Advise the customer this vehicle is equipped with an adaptive transmission shift strategy which allows the vehicle's computer to learn the transmission's unique parameters and improve shift quality. When the adaptive strategy is reset, the computer will begin a relearning process. This relearning process may result in firmer than normal upshifts and downshifts for several days.**

---

© 2020 Ford Motor Company

All rights reserved.

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.