



## STAR ONLINE PUBLICATION



**Case Number:** S2008000172

**Release Date:** 11/07/2020

**Symptom/Vehicle Issue:** Radio Screen Flickering When Using Apple CarPlay Or Android Auto.

**Discussion:** Owners may notice the radio screen flickering on Aptive radios with 7" and 8.4" screens while using Apple CarPlay or Android Auto.

**Do not replace the radio** as software will be the same. A radio software enhancement is tentatively coming in first quarter 2021.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**