

ATTENTION:
 GENERAL MANAGER
 PARTS MANAGER
 CLAIMS PERSONNEL
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2015-20MY WRX STI
SUBJECT: Steering Rack Assembly- Design Change

NUMBER: 04-26-20
DATE: 12/03/20

INTRODUCTION:

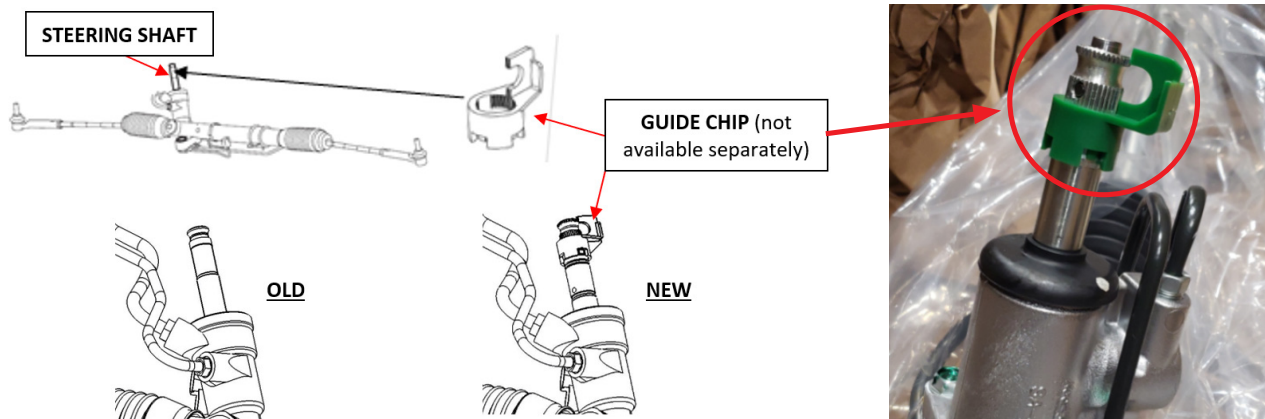
This Service Information Bulletin describes a design change to the replacement hydraulic-type steering gearbox (rack) assembly. The change was made to enhance efficiency during vehicle assembly.

PRODUCTION CHANGE INFORMATION:

The new steering gearbox assemblies were incorporated at the start of 2021MY vehicle production.

PART INFORMATION:

A plastic “Guide Chip” was added to the input shaft of the assembly to expedite proper spline alignment with the steering shaft during assembly as shown in the illustration below. When replacing the gearbox assembly in the field with one of these new parts (p.n. **34110VA132** or **34110VA141**), remove the guide chip before installation.



REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

<p>CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.</p>	<p>Subaru of America, Inc. is ISO 14001 Compliant</p>
<p>Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.</p>	<p>ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.</p>

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SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

Other than removal of the guide chip, the service procedures for steering gearbox replacement remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes but is not limited to important SAFETY precautions, inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.