



210 Inverness Center Parkway  
Birmingham, AL 35242

Telephone: 205-991-7733  
Facsimile: 205-991-9993  
www.altec.com

**This notice applies to your vehicle. See SIL for specific unit identification.**

March 29, 2021

Dear Altec Owner,

Altec Industries, Inc. has developed a product improvement which relates to T40P aerial devices built on Ford F-750 chassis from July 2017 through December 2018.

Refer to SIL 776 for items covered under the warranty policy. There are no parts required to correct this condition.

In order to determine if your unit is affected by SIL 776, compare the serial number of your unit with the list of affected units as described on the SIL. The product improvement can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

We regret this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Altec Industries, Inc.  
 Elizabethtown Operations  
 Elizabethtown, KY

SIL 776

# Service Information Letter

March 29, 2021

Units Affected: T40P aerial devices built on Ford F-750 chassis from July 2017 through December 2018 (Verify that your unit serial number is affected by reviewing the attached list in this SIL or by accessing your fleet on [connect.altec.com/login](http://connect.altec.com/login))

## Hydraulic Filter Access Correction

Altec is committed to providing our customers safe and reliable products from initial delivery throughout the useful life of the machine.

Regular replacement of the return line hydraulic filter is required as part of the periodic maintenance on an aerial device. Altec has discovered that on the affected units the hydraulic reservoir was mounted in a location which does not allow access for replacing the return line hydraulic filter.

Altec requires that a repair is performed to provide filter access no later than the next periodic maintenance interval. The required repair kit depends on the type of body on the unit, as shown below.

<u>Body Type</u>	<u>Kit Part Number</u>
Fiberglass	991147549
Steel	991164607

This repair is covered under the Altec Warranty Policy and must be performed by Altec. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Altec will perform the repair for free at an Altec facility. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the repair at the owner's location. Customers must clear the cargo area and front street side compartment of all equipment and debris to allow access for the technician to perform the repair.

Altec Use Only	
Inspection labor	0.0 hr
Repair labor	5.0 hr
Account #	010.0557.43151.821.0000.000
Travel	Not included
NHTSA code	98
Prime fail P/N	n/a
Doc ref	n/a

Altec Use Only			
Parts Kit	Part Number	Qty	Warranty
Fiberglass body filter access repair kit	991147549	1	Yes
Steel body filter access repair kit	991164607	1	Yes