



# Technical Service Bulletin

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## PSS 91 Adaptive Cruise Assist is not available

91 20 42 2055338/4 December 7, 2020. Supersedes Technical Service Bulletin Group 91 number 20-47 dated March 6, 2020 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, A8, Q8, and Audi e-tron quattro	2019 - 2020	All	Adaptive Cruise Assist

## Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised <i>Service</i> (Updated service software release date)
3	03/06/2020	Republished PSS Revised <i>Production Solution</i> (Updated repair date)
2	10/29/2019	Revised header (Added vehicles)

### Customer states:

- The Adaptive Cruise Assist system is not available. After a short time, the adaptive cruise assist becomes available again. An ignition cycle is not necessary.

### Workshop findings:

The following DTC is stored in the control module for laserscanner, J1122 (address word 00CD):

- DTC C12EBF1** (laser for adaptive cruise control, malfunction) with symptom code 11567120.

## Technical Background

A software bug in the control module for laserscanner.

## Production Solution

Not applicable.



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## Service

1. Explain to the customer that a solution is forthcoming by the end of the 1<sup>st</sup> quarter of 2021 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance page in Elsa.

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

All parts and service references provided in this TSB (2055338) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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