

JTB00640NAS2

TECHNICAL BULLETIN

16 DEC 2020



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

This reissue replaces all previous versions. Please destroy all previous versions.

This bulletin supersedes TSB JTB00640NAS1/2018 dated 03 MAY 2018, which should either be destroyed or clearly marked to show it is no longer valid (e.g. with a line across the page). Only refer to the electronic version of this Technical Bulletin in TOPIx.

Changes are highlighted in blue

SECTION:

501-25C

SUBJECT/CONCERN:

Water Trapped In Front And/Or Rear Door(s)

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
XF (X260)	2016-2017	Y00124-Y33470	Castle Bromwich

MARKETS:NORTH AMERICA

CONDITION SUMMARY:**SITUATION:**

A slosh/slap noise from the front and/or rear door(s) may be evident. Upon further inspection, water may be found to be trapped in the door(s).

CAUSE:

This may be caused by door sealant has not being applied to the required specification.

ACTION:

Follow the instructions below.

PARTS:**NOTE:**

* - a maximum allowance of \$130.00 USD or local equivalent (dependant on the number of door(s) repaired) has been allocated to cover the cost of paint materials.

PART NUMBER	DESCRIPTION	QUANTITY
*ZZZ001	Paint materials - 1 door repair	\$52.00USD or local equivalent
*ZZZ001	Paint materials - 2 doors repair	\$78.00USD or local equivalent
*ZZZ001	Paint materials - 3 doors repair	\$104.00USD or local equivalent
*ZZZ001	Paint materials - 4 doors repair	\$130.00USD or local equivalent

WARRANTY:

NOTES:

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.
- The JLR claims submission system requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Inspect and modify door sealant application - Front door - Single	76.28.59	0.1	AK	T2H4138
Inspect and modify door sealant application - Front door - Pair	76.28.60	0.2	AK	T2H4138
Inspect and modify door sealant application - Rear door - Single	76.28.61	0.1	AK	T2H4138
Inspect and modify door sealant application - Rear door - Pair	76.28.62	0.2	AK	T2H4138

NOTE:

Normal Warranty procedures apply.

WORKSHOP PROCEDURE 'A': FRONT DOOR(S)

If a customer expresses a concern that there is a slosh/slap noise coming from the front door(s) follow the procedure below.

CAUTION:

This Technical Bulletin contains steps that must be completed by a Jaguar Land Rover-approved bodyshop.

NOTE:

Right shown; left similar.

1.

**E225568**

Inspect the front door(s) inner and outer drainage aperture(s) for any excess sealant obstructing the drainage aperture(s).

2.

WARNING:

Wear suitable personal protective equipment.

CAUTIONS:

- This step must be completed by a Jaguar Land Rover-approved bodyshop.
- Mask off all the surrounding areas on the vehicle before painting.

Use a suitable tool to remove the excess sealant from the drainage aperture(s) and apply paint to the reworked area(s).

WORKSHOP PROCEDURE 'B': REAR DOOR(S)

If a customer expresses a concern that there is a slosh/slap noise coming from the rear door(s) follow the procedure below.

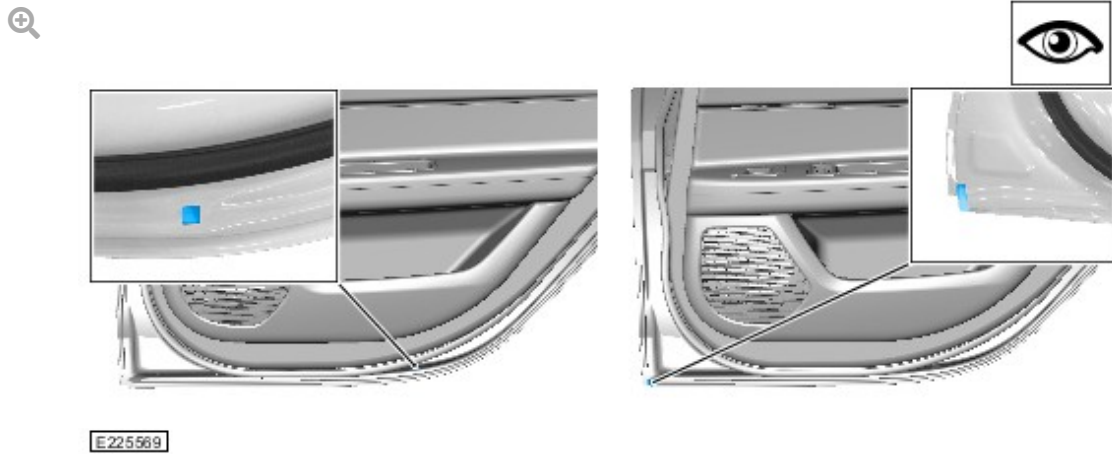
CAUTION:

This Technical Bulletin contains steps that must be completed by a Jaguar Land Rover-approved bodyshop.

NOTE:

Right shown; left similar.

1.



Inspect the rear door(s) inner and outer drainage aperture(s) for any excess sealant obstructing the drainage aperture(s).

2.

WARNING:

Wear suitable personal protective equipment.

CAUTIONS:

- This step must be completed by a Jaguar Land Rover-approved bodyshop.
- Mask off all the surrounding areas on the vehicle before painting.

Use a suitable tool to remove the excess sealant from the drainage aperture(s) and apply paint to the reworked area(s).