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Subject: DRIVER AND/OR PASSENGER SUNVISORS DROP BY THEMSELVES	Bulletin No: 09-004/17
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APPLICABLE MODEL(S)/VINS

2007-2015 CX-9 vehicles with VINs less than JM3TB*****470223 (produced from Oct. 24, 2006 to Nov. 18, 2015)

DESCRIPTION

On some vehicles, the driver and/or passenger side sunvisor(s) do not stay up in the proper position against the ceiling. The sunvisors may gradually lower under their own weight. In very hot climates, some of the inner plastic sunvisor components may become fatigued and broken through repeated sunvisor use.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the affected side sunvisor(s) with the modified service part(s) according to the instructions on MS3 online (SUNVISOR REMOVAL/INSTALLATION).

NOTE: The configuration of the modified sunvisors has been improved to reduce stress on the inner plastic parts.

3. Verify the repair.

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

PART(S) INFORMATION

NOTE: Be sure to check the GEPC for the correct part number for the subject VIN.

Part Number	Description	Qty.	Note
TKY1-69-320	Sunvisor, LH	1	US
TKY1-69-270	Sunvisor, RH	1	US
TDY1-69-320	Sunvisor, LH	1	US
TDY1-69-270	Sunvisor, RH	1	US
TDY2-69-320	Sunvisor, LH	1	US
TDY3-69-270	Sunvisor, RH	1	US
TDY3-69-320	Sunvisor, LH	1	US
TDY4-69-320	Sunvisor, LH	1	Canada

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.
- This TSB can be performed by D329 Mazda Certified Lube Technicians.

Warranty Type	A
Symptom Code	43
Damage Code	9E
Part Number Main Cause	****-69-270 (RH) or ****-69-320 (LH)
Quantity	1
Operation Number / Labor Hours:	XXMAMXRX / 0.2 Hrs.
TSB can be performed by D329 Mazda Certified Lube Technicians:	Yes