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<b>Sent on</b>	01	22	2021	<b>Expires on</b>	02	05	2021
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<b>From</b>	Parts and Service Division
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<b>Subject</b>	Request for Info: 2007-2011 CR-V Underbody Inspection (Zone 4)
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**PRIORITY/ACTION REQUIRED**

To: All Honda Service Managers/Advisors  
 From: Technical Information & Support Group (formerly TRS)  
 RE: Request for Info: 2007-2011 CR-V Underbody Inspection (Zone 4)

This message is solely directed to Honda dealership personnel; please handle accordingly.  
 Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

**Background**

American Honda Motor Co., Inc. (AHM) is searching for any and all 2007-2011 CR-Vs which come into your dealership for a service, repair or in your Certified Pre-Owned vehicle inventory that fit the criteria below.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. VIN must start with JHL.

**Action Required**

If a vehicle matching the description above comes into your dealership, please e-mail Technical Information & Support (TIS - formerly TRS) at [tis@ahm.honda.com](mailto:tis@ahm.honda.com). TIS will e-mail you the photo instructions, as well as the Warranty information upon completion.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (e.g. 2011)
2. Model Name (e.g. CR-V)
3. Subject (e.g. Underbody Inspection)
4. VIN

E-Mail Body:

1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached
4. Current Mileage

Thank you.