

## Armrest In Center Console (Front) Only Opens On One Side Or Not At All - Model Series 167

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Topic number	LI68.20-P-070037
Version	5
Function group	68.20 Center console
Date	10-29-2020
Validity	BR167
Reason for change	Accounting number changed
Reason for block	

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### Complaint:

Armrest in center console (front) only opens on one side or not at all.

### Cause:

Valid for vehicles up to October 2019 production date:

Cause 1: The hook on which the pop-up spring is hooked into may be broken.

Cause 2: The pop-up spring could not be correctly hooked into the catch hook. Consequently, it may have slipped off its shaft.

Valid for vehicles as of November 2019 production date:

The pop-up spring could not be correctly hooked into the catch hook. Consequently, it may have slipped off its shaft.

Attachments	
File	Description
wrong and correct installation of spring.jpg	Wrong and correct installation of spring

### Remedy:

Valid for vehicles up to October 2019 production date:

- Replacement of component part.
- Before installation of the replacement part, hook the pop-up springs into hook 3 (see picture in attachment).

Valid for vehicles as of November 2019 production date:

- To identify the fault remove the air vent in the rear passenger compartment (as per AR83.10-P-4802ME). This enables the catch hook and springs to be inspected visually (see picture in attachment).
- If a spring has slipped off the hook, hook the springs on both sides correctly into hook 3.
- Depending on the position of the springs, it may be possible to hook in through the opening of the rear air vent without having to remove the armrest.

The component part should only be replaced in instances of irreparable damage such as a breakage. Here too, before installing the replacement part, hook the pop-up springs into hook 3.

Valid for all vehicles:

Hooking the pop-up springs into hook 3 means that the opening period of the armrest may be reduced.

When hooking in the spring make sure that it is positioned correctly behind the catch hook (see picture "Wrong and correct installation of spring").

Attachments	
File	Description

# XENTRY TIPS

Hook.JPG	Attach spring at hook number 3
assembled armrest.jpg	View to the hooks when armrest is assembled

<b>Symptoms</b>
Body / Interior equipment / Stowage box/tray / Warped/twisted/distorted
Body / Interior equipment / Stowage box/tray / Broken

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
68-6050	REPLACE ARMREST ON CENTER CONSOLE 68-6050-01	11	68119 06	The time refers to the replacement of the component part, should it be unable to be reworked because it has suffered irreparable damage.
83-4585	REMOVE/INSTALL REAR AIR VENT ON CENTER CONSOLE 83-4585-01	2	68119 D6	The time refers to the attachment of the retainer springs if these were unhooked.

WIS-References			
Document number	Title	Note	Allocation
AR68.20-P-2370ME	Remove/install arm rest cover on center console		Remedy

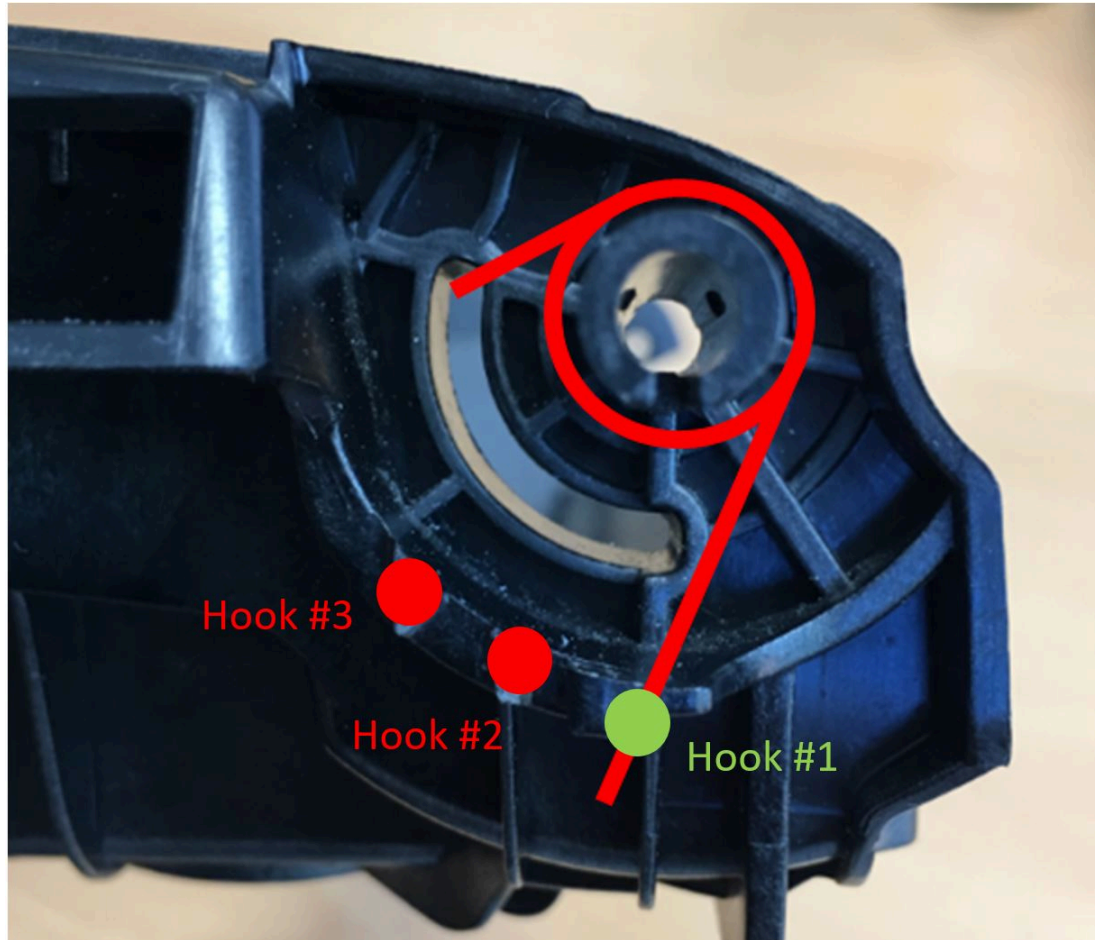
Validity		
Vehicle	Engine	Transmission
GLE (167)	*	*

<b>Attachments</b>
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# XENTRY TIPS

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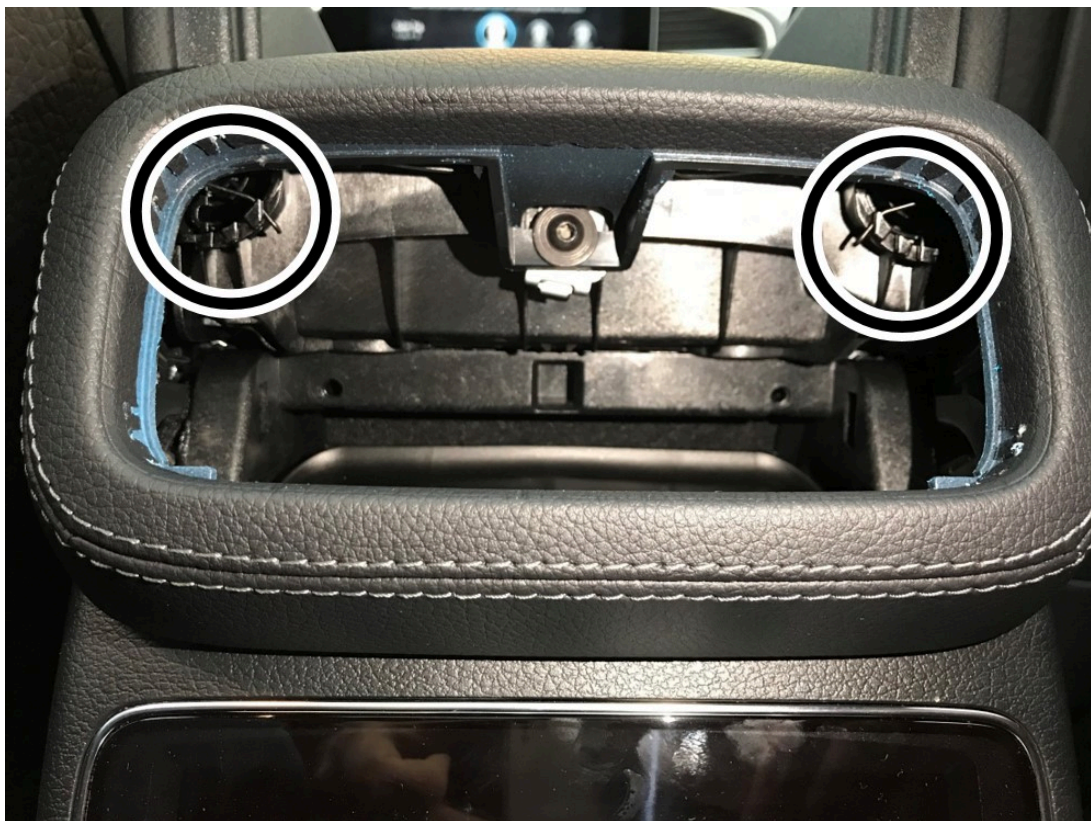
Hook.JPG:



# XENTRY TIPS

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assembled armrest.jpg:



wrong and correct installation of spring.jpg:

