Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922

MAZDA

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Subject:	Bulletin No:	09-062/16
ACTIVE DRIVING DISPLAY OPENS / CLOSES IMPROPERLY	**Last Issued:**	12/05/2016

APPLICABLE MODEL(S)/VINS

2016 Mazda2 vehicles with VINs lower than 3MD DJ ****** 105037 (produced before December 07, 2015)

2016 Mazda6 vehicles with VINs lower than JM1 GJ ****** 453959 (produced before October 01, 2015)

2016 CX-3 vehicles with VINs lower than JM1 DK ****** 118489 (produced before October 05, 2015)

DESCRIPTION

Some vehicles may exhibit the active driving display opening/closing improperly as described below:
- It does not open or close when the ignition is turned ON or OFF.
- The display operation does not fully open/close.
- It closes and then opens by itself while the vehicle is moving.

This concern may be caused by voltage fluctuation to the active driving display which activates pinching detection.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify customer concern.

2. Replace the Active Driving Display. Refer to MS3 online Workshop Manual:
   - Mazda2 - ACTIVE DRIVING DISPLAY REMOVAL/INSTALLATION
   - Mazda6 - ACTIVE DRIVING DISPLAY REMOVAL/INSTALLATION
   - CX-3 - ACTIVE DRIVING DISPLAY REMOVAL/INSTALLATION

3. Verify repair.

PART(S) INFORMATION

Part Number	Description	Qty.	Notes
DB1M-55-44X	DISPLAY, HEAD UP	1	Mazda2, CX-3
G46M-55-44XA	DISPLAY, HEAD UP	1	Mazda6

WARRANTY INFORMATION

NOTE:
- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	61
Damage Code	9W
Part Number Main Cause	DB1M-55-44X or G46M-55-44XA
Quantity	1
Operation Number / Labor Hours:	XXM2LXRX / 0.4 Hrs.